



Electronic Access Request Form / EARF (Discovery Web Service)

FIS Global-*Risk, Fraud & Compliance Solutions (RFC)*

*** Indicated required fields**

Please e-mail completed form to: CARSupport@fisglobal.com

<input type="checkbox"/> New Customer to FIS	<input type="checkbox"/> Existing Customer	Today's Date:
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Financial Institution Information

*Contact Name: *FI / Credit Union Name:
 *Contact Phone Number: *Contact E-Mail:
 *Routing / Transit Number:
 *Address: *City: *State: *ZIP:

If you are an existing customer, please provide Master Chex Customer ID (8 digit Security Code):

FIS-RFC Certified Access Provider (Channel Partner)

*Provider Name: **CU*Answers** *Application/Platform Name: **CU*BASE**
 *Technical Contact Name: **Lender*VP**
 *Phone Number: **800-327-3478**
 *E-mail Address: **lendervp@cuanswers.com**

Where will this platform be used?

*Delivery Platform: Branch Banking On-line Banking

Would you like a unique on-line customer id for transaction visibility? *Requesting New On-line Customer ID*

The Access Provider Information above is critical for the final implementation steps and serves as notification to RFC for this customer.

SPECIAL INSTRUCTIONS to FIS-RFC:

Are you currently using IDV as a service through your access provider?

For questions, please contact our support line at 1-800-207-2742. They will direct your call.

FIS-Risk, Fraud & Compliance Solutions Team

Customer implementation will be completed by RFC-Customer Account Representative Support (CARS)