

CU*CD

Data Archival



CU*Answers...

*Guaranteeing the
Difference!*

CU*ANSWERS

A CREDIT UNION SERVICE ORGANIZATION

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CU*Answers provides long-term archival of your daily and monthly reports and member statements using our own software solution called CU*CD. As this function represents a critical component of your institution's data retention program.

- **Daily/End-of-Month Reports**—A CD will be produced once each month with your daily and monthly reports
- **Member Statements** —These are produced once each quarter with 3 months' worth of statements on one CD
- **Credit Card Statements** —These are produced once each month with a month's worth of statements on one CD
- **Receipts**—These are produced once each quarter with 3 months' worth of receipts on one CD

Benefits

CU*CD offers many benefits to your credit union as well as our CUSO:

- Greater information security—all CD production is completed at CU*Answers by our employees; no third-party vendors are used.
- CDs are password protected to provide additional protection while the disks are in transit to your CU, as well as while they are in storage at your facility.
- **Reduced pricing** - Your credit union's cost will be just 1¢ per page and \$10.00 per CD.
- By incorporating the product as part of the CU*Answers product suite, we have much greater flexibility to make enhancements to the product.

What You Need to Do

The CU*CD viewer software will require each PC used for viewing to have the Microsoft .Net (1.0 or 1.1) Framework installed. This is a very simple install process. To acquire an upgrade, choose one of the following options:

1. Install the upgrade yourself. This install can be found and downloaded at www.microsoft.com.
2. Contact a Client Services Representative for a copy of the installation program on CD or for assistance installing the program.

A CU*CD Users Manual is included on the CD itself and is also available on the reference page of www.cuanswers.com web site.

Contact: *Client Service Representative*
csr@cuanswers.com
800-327-3478 or 616-285-5711