

Attention On-Line and Self-Processing Credit Unions Please pass this information on to your:

## **Data Processing Coordinator**

December 28, 2001

## ENHANCEMENTS TO CU\*@HOME AND CU\*EASYPAY!

On Monday afternoon, December 31, 2001, we will be implementing some minor changes to the CU\*@HOME PC Banking software and the CU\*EasyPay! Bill Payment enrollment link in CU\*@HOME. Please pass this information on to all member service representatives and other staff responsible for fielding inquiries from members about these self service products.

## **CU\*@HOME Account Details - New Sort Capabilities**

The most exciting change we'll be introducing will be a new look for the Account Detail screen in CU\*@HOME. This is a very popular location, especially for members who are balancing a checkbook or verifying transaction information.

Before:				After:							
Internet Banking: Account Detail - Microsoft Internet Explorer						🗿 Internet Banking: Account Detail - Microsoft Internet Explorer					
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I <u>Summa</u>	ey I	Transfers   Checking	I <u>Loans</u> I Q	ther I	Help I	I <u>Summary</u>	I <u>Transfe</u>	rs I <u>Checking</u> I <u>Credi</u>	<u>t Card I Loans</u> I	Other I	Help I
CUI	Account Detail			EDWARD C MEMBER			- Accour	nt Detail		EDWARD C MEMBER	
<u>IRI</u>							001 - CHECKING		Click here to view or	Click here to view or print using a full page layout.	
Main Menu	Date 12/21/2001	Description TRANSFER WITHDRAWAL		Amount (\$50.00)	Balance \$285.26	Main Menu	Show	rin Chronological Order			
000 - SHARES	12/21/2001	CHECKING DEPOSIT		\$400.00	\$335.26	000 - SHARES	Date 12/21/2001	Description TRANSFER WITHDRAWAL		Amount (\$50.00)	Balance \$285.26
DD1 - CHECKING	12/20/2001	ACH/MICHIGAN CONSOLI		\$2,044.55	(\$64.74)	001 - CHECKING	12/21/2001	CHECKING DEPOSIT		\$400.00	\$335.26
002 01501010	12/18/2001	NSF FEE		(\$20.00)	(\$2,109.29)	000_01/50/010	12/20/2001	ACH/MICHIGAN CONSOLI		\$2.044.55	(\$64.74)
UUZ - CHECKING	12/18/2001	NSF FEE		(\$20.00)	(\$2,089.29)	UUZ - CHECKING	12/18/2001	NSEFEE		(\$20.00)	(\$2.109.29)
772 - AUTO LOANS	12/18/2001	NSF FEE		(\$20.00)	(\$2,069.29)	772 - AUTO LOANS	12/10/2001	NOFFEE		(#20.00)	(#2,100.20)
700 1101/01/01	12/18/2001	NSF FEE		(\$20.00)	(\$2,049.29)	700 1001/01	12/18/2001	NSF FEE		(\$20.00)	(\$2,089.29)
MOVER	12/17/2001	NSF - CHECK REVERSED		\$1.187.22	(\$2.029.29)	MOVER	12/18/2001	NSF FEE		(\$20.00)	(\$2,069.29)
Download to	12/17/0001	CHECK 02781	Man This Chart	(\$1 197 22)	(63 316 51)	Download to	12/18/2001	NSF FEE		(\$20.00)	(\$2,049.29)
Money	12/1//2001	CHECK GET OF	VEW ITES CORES	(01,107.22)	(#5,210.51)	Money	12/17/2001	NSF - CHECK REVERSED		\$1,187.22	(\$2,029.29)
Download to	12/17/2001	NSF - CHECK REVERSED		\$517.46	(\$2,029.29)	Download to	12/17/2001	CHECK 02781	View This Check	(\$1,187.22)	(\$3,216.51)
Quicken	12/17/2001	CHECK 02782	View This Check	(\$517.46)	(\$2,546.75)	Quicken	-12/17/2001			8517.45	(12 020 20) -1
Done Done				A Intern	et.	e)	121//2001	Nar - UNEUK REVERSED		aci 17.40	(#2.1029.29)

As you'll see, the screen will be easier to read with the addition of shading on every other line. In addition, members will now have the option to sort each batch of 20 transactions in either chronological or reverse chronological order. A chronological listing makes it much easier to match transactions to a checkbook or transaction register. This same sort feature will also be available on the separate page used for printing. We're sure this will be a big hit with your members!

## CU\*EasyPay! Enrollment "Terms and Conditions"

The other change pertains to the enrollment process available to members in CU\*@HOME. If you offer CU\*EasyPay! bill payment services, members who click "Pay Bills" in CU\*@HOME will first see an initial enrollment screen requesting an email address and checking account information, with your credit union-configured marketing message explaining how bill payment works for your members.

(continued)

CU\*EasyPay! Enrollment Step 1

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ç → → × I	Address      Address	<b>.</b>
Ç	Enroll for Online Bill Payment New Accounts Step 1	
	Enrollment Information	
	Email Address Primary Account 999 - None Secondary Account 999 - None	
	Please verify your enrollment information carefully and review the following product terms. Click the <b>"Next"</b> button below to proceed to the next step in the enrollment	
	process. (HIN1: If you would like to pay bills using only one checking account, leave the Secondary Account as 999 - None.)	

After clicking the "Next" button members will now be brought to a new "Terms and Conditions" page which displays the official terms and conditions (also available on the CU\*EasyPay! bill payment site itself).

CU\*EasyPay! Enrollment Step 2

🗿 Internet Banking: CU*EasyPay! Enrollm	ent Response - Microsoft Internet Explorer	_ 8 ×
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	Address 🙋 http://webdev-01/cuathome/wesco/CheckEnroll.asp	<b>.</b> ∂∞
	Enroll for Online Bill Payment	
Easy Pav!		
	Accounts	
<u>Main Menu</u>	****	
	Enrollment Information	
	Email Address: idne@isn.com	
	Primary Account: 001 - CHECKING	
	Secondary Account: 999 - None	
Terms and Conditions		
Terms and Conditions		
Please read the following terms and cor	ditions carefully. If you arree to these terms, click the <b>"I Accent"</b> button at th	e hottom of
the screen to confirm your enrollment for	r CU*EasyPay! Bill Payment. If you do not agree to these terms or would like t	o change
your enrollment information, click the "I	Back" or "Cancel" button instead.	
BILL PRESERVICENT SERVICE		-
a] Done	🕅 🕅 Local	intranet

In order to proceed with the enrollment, a member now must click the "I Accept" button at the bottom of this page. The date on which the member accepted the terms will be recorded as the Enrollment Date in your enrollment records.

NOTE: A copy of these terms and conditions can be viewed on our web site (www.cubase.org): click the Reference tab and look under "C" for CU\*EasyPay! Product Overview/Getting Started. Members will also be able to view the terms and conditions after enrollment from within the CU\*EasyPay! site (on the Help tab).

If you have any questions, please contact a Client Service Representative at 800-327-3478 or 616-285-5711.