FOR "CU*ANSWERS"…
WESCO ™
A Credit Union Service Organization

Attention On-Line and Self-Processing Credit Unions
Please pass this information on to your:

Data Processing Coordinator

November 15, 2001

Announcement

RELEASE UPDATE

Whew, what a release! As we said, this CU*BASE upgrade was a big one, with impact on more systems, more screens, and more functions than at any time since Y2K. As predicted, you have uncovered miscellaneous issues and problems and we appreciate your patience as we work through them.

As you know, we delivered another CU*BASE GOLD update last night to take care of some of the more urgent matters. In addition, we will be implementing another GOLD update over the weekend, which will include additional fixes as needed, as well as the new **Daily ACH Exceptions** system.

New Speed Sequences for Tran Reversals

There have been some questions about the Speed Sequence that was to be used for this function. Should the previous "REVERS" Speed Sequence be used for the new combined program? For the existing stand-alone transaction reversal program? The reviews are mixed. Therefore, to settle the issue with a minimum of confusion, we have made the following change effective Thursday, November 15:

Speed Sequence	Action
REVTLR	Combined Transaction Reversal/Teller Drawer Correction *(for current-day teller transactions)*
REVTRN	Independent Transaction Reversal *(for non-teller transactions, or any previous day/month reversals)*
REVERS	(WILL BE DISABLED)

This will allow you to easily assign Employee Security to the appropriate program, no matter what your credit union's policies and procedures are. (Use MNMGMT #2, F2-Menu Security to assign security.)

NEW! WESCO "Alerts"

We have implemented a new way for you to get instant information about release issues and other urgent issues. In CU*BASE GOLD, click the WESCO NET icon and choose the new "Alerts!" option. This "no frills" feature will provide a quick update of urgent reported issues, usually pertaining to a recent release or specific situation. Check here first before picking up the phone and save yourself some time!

- ✍ HINT: Since this page is updated frequently throughout the day, use your browser's "Refresh" button to make sure you have the most current information!

We will be expanding this system and sprucing it up over the coming months. We hope this will help keep everyone informed more easily and reliably. Let us know what you think!

GOLD Update This Weekend

This weekend you will receive another updated version of CU*BASE GOLD. The version number will be 1.095 – please check this on Monday to make sure you have received the updates. (Please use the checklist faxed to you last week to make sure everything is in place to receive the update this weekend.) If you do not receive your updates, or if you have any questions, please contact the Systems Department.

Other miscellaneous issues were also corrected last night. Check the "Alerts" page for an update of any specific issue you might have reported. Again, we appreciate your patience!

~ END ~