11.0 Release Training

Online Credit Unions: April 17, 2011

CU*NorthWest/CU*South: May 9, 2011

Self Processing CUs: May 9 & 10, 2011

Posted: April 8, 2011

CU*Answers Education
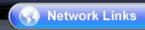
5300 Call Report Ratios

- Delinquent Loans/Total Loans
- Fee & Other Operating Income/Average Assets
- Loans/Assets
- Members/Full Time Employees
- Net Interest Margin
- Net Operating Expense/Average Assets
- Net Worth/Total Assets
- Operating Expense/Gross Income
- Return on Assets (ROA)
- Salary and Benefits/Full Time Employees

Management Processing/Dashboards

MNMGMT

Menus

- ACH/Payroll
- Auditing Functions
- Back Office
- Check/ATM Proc
- Collections
- Configuration
- Co-op ATM/Debit
- CU Check Processing
- Deluxe ATM/Debit
- EDS ATM/Debit

Speed Sequences

- Account Maint
- Acct Adjustment (Coded)
- Acct Adjustment (Full)
- ATM Check Digit Calc
- ATM Offline Card Setup
- Calc Number of Days
- Check Digit Calculator
- Close Member/Accts
- Club Member Maint
- Collection Processing

Processing/Forecasting Tools

1. CU*BASE Employee Security
2. Member Rate Maintenance
3. Div/Int Base Rate Forecasting
4. Div/Int Split Rate Forecasting
5. Certificate Repricing Forecast
6. Tiered Services Forecast

16. Fee Income/Waiver Dashboard
17. Financial Statement Review
18. Loan/Share Trial Bal. Review
19. New/Closed Memberships Dashboard
20. NSF Statistics Dashboard
21. Tiered Svcs Monthly Comparison
22. Transaction Analysis Tools

Leadership Dashboards

9. 5300 Call Report Ratios Dashbrd
10. ARU/Online Banking Stats Dashbrd
11. Budget Review/Analysis
12. Check Processing Stats Dashboard
13. Collections Dashboard/Summary
14. Contingent Liability Analysis

28. * Review CU Configurations
29. * Other Management Tools

Ask the AnswerBook

Menu option

Speed sequence

Search for:

Network Links

5300 Call Report Ratios

	Months to Compare
Period 1	[MMYYYY]
Period 2	[MMYYYY]
Period 3	[MMYYYY]
Period 4	[MMYYYY]
Period 5	[MMYYYY]
Period 6	[MMYYYY]
Period 7	[MMYYYY]
Period 8	[MMYYYY]

5300 Call Report Ratios

Ratio	Jan 2010	Feb 2010	Mar 2010	Apr 20
Delinq Lns/Ttl Loans	2.37%	2.02%	2.21%	2.0
Fee-Oth Inc/Avg Asts	1.98%	2.09%	2.26%	2.0
Loan/Assets	81.38%	82.51%	83.48%	82.5
Members FT EEs	221	229	225	2
Net Interest Margin	5.01%	5.18%	5.29%	5.1

Cancel	F7
Create Call Rpt	F11

Note: Call Report data must exist for the month and year entered in order to calculate the ratios. You can create a Call Report from this screen using F11-Create Call Rpt.

Learn About This Feature

5300 Call Report Ratios

Months to Compare

Period 1	Dec 2009		[MMYYYY]
Period 2	Mar 2010		[MMYYYY]
Period 3	Jun 2010		[MMYYYY]
Period 4	Sep 2010		[MMYYYY]
Period 5	Dec 2010		[MMYYYY]
Period 6	Jan 2011		[MMYYYY]
Period 7			[MMYYYY]
Period 8			[MMYYYY]

5300 Call Report Ratios

Ratio	Jan 2010	Feb 2010	Mar 2010	Apr 20
Delinq Lns/Ttl Loans	2.37%	2.02%	2.21%	2.0
Fee-Oth Inc/Avg Asts	1.98%	2.09%	2.26%	2.0
Loan/Assets	81.38%	82.51%	83.48%	82.5
Members FT EEs	221	229	225	2
Net Interest Margin	5.01%	5.18%	5.29%	5.1

Cancel   F7
Create Call Rpt   F11

Note: Call Report data must exist for the month and year entered in order to calculate the ratios. You can create a Call Report from this screen using F11-Create Call Rpt.

5300 Call Report Ratios

Ratio	Dec 2009	Mar 2010	Jun 2010	Sep 2010	Dec 2010	Jan 2011	No Month	No Month
Delinq Lns/Ttl Loans	2.10%	2.21%	1.99%	1.22%	1.25%	1.33%		
Fee-Oth Inc/Avg Asts	2.15%	1.95%	1.92%	1.92%	1.91%	2.68%		
Loan/Assets	42.20%	39.17%	40.56%	42.15%	41.32%	39.05%		
Members/FTEs	293	250	249	247	249	248		
Net Interest Margin	3.13%	3.25%	3.34%	3.39%	3.47%	3.43%		
Net Op Exp/Avg Asts	3.24%	3.05%	2.97%	3.24%	3.30%	3.47%		
Net Worth/Ttl Assets	11.62%	11.02%	10.95%	11.11%	11.37%	10.63%		
Oper Exp/Gross Inc	76.09%	73.20%	70.78%	74.56%	75.46%	53.99%		
ROA	.18%	.40%-	.32%-	.15%-	.17%	1.97%-		
Salary & Bnfts/FTEs	51,947	40,940	42,013	42,561	42,821	49,157		

Backup   F3
Cancel   F7
Choose Ratios   F12

Ratios highlighted in **blue** are missing data or have zero used in the calculation.

Use F12-Choose Ratios to change the ratios displayed on the screen.

Ratios with data that is missing or zero are highlighted.

Learn About This Feature

Network Links

5300 Call Report Ratio Description

Ratio description   Delinquent Loans/Total Loans
Ratio calculation   (T021B + T022B + T023B)/T025B

Ratio Calculation Result

1.99%

Account Code	Account Code Description	Jun 2010 Data	
T021B	***Total Amt Delinquent Loans 2 to <6 mo	48,777	🔍
T022B	***Total Amt Delinquent Loans 6 to <12mo	57,698	🔍
T023B	***Total Amt Delinquent Loans 12mo & up		🔍
T025B	** Total Amt of Loans and Leases	5,352,105	🔍

↑ ↓

Backup	F3

🔍 = Go to line in 5300 Call Report.

(3997)B

Learn About This Feature

5300 Call Report Data

UPDATE

Network Links

← Section →   Position to account code [   ]   Quarter 2 2010 Call Report (Corp 01)

Account Code	Description	Data for Quarter 2 2010 Call Report (Corp 01)	
? 025B	** Total Amt of Loans and Leases	5,352,105	
? 719	Allow for Loan/Lease Losses	90,071	(NCUA does not allow a negative # in this field)
	OTHER ASSETS		
? 798B1	No of Forclsd/Reposs Assets RE	0	
? 798A1	Amt Forclsd/Reposs Assets RE	0	(NCUA does not allow a negative # in this field)
? 798B2	No Forclsd/Reposs Assets Autos	0	
? 798A2	Amt Forclsd/Reposs Assets Autos	0	(NCUA does not allow a negative # in this field)
? 798B3	No Forclsd/Reposs Assets Other	0	
? 798A3	Amt Forclsd/Reposs Assets Other	0	(NCUA does not allow a negative # in this field)
? 798B	** Total No of Foreclsd/Reposs Assets	0	
? 798A	** Total Amt of Foreclsd/Reposs Assets	0	
? 007	Land and Building	318,369	(NCUA does not allow a negative # in this field)
? 008	Other Fixed Assets	33,619	(NCUA does not allow a negative # in this field)
? 794	NCUA Share Ins Cap Deposit	110,146	(NCUA does not allow a negative # in this field)

↑ ↓
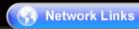
Backup	F3
Cancel	F7
Show Hide Totals	F8
Recalc Totals	F10
Chng Comparison	F13
Create XML File	F14

Comparison Data

Account code	025B	** Total Amt of Loans and Leases
Field contains	$ Whole dollars	Auto-populated
Last maintained	Mar 14, 2011	By

Period 1 data	2010 May	No Record Found
Period 2 data	2010 April	No Record Found

Learn About This Feature

Network Links

5300 Call Report Ratio Description

Ratio description   Delinquent Loans/Total Loans

Ratio calculation   (T021B + T022B + T023B)/T025B

Ratio Calculation Result

1.99%

Account Code	Account Code Description	Jun 2010 Data	
T021B	***Total Amt Delinquent Loans 2 to <6 mo	48,777	🔍
T022B	***Total Amt Delinquent Loans 6 to <12mo	57,698	🔍
T023B	***Total Amt Delinquent Loans 12mo & up		🔍
T025B	** Total Amt of Loans and Leases	5,352,105	🔍

↑ ↓

Backup   F3

🔍 = Go to line in 5300 Call Report.

(3997)B

Learn About This Feature

5300 Call Report Ratios

Ratio	Dec 2009	Mar 2010	Jun 2010	Sep 2010	Dec 2010	Jan 2011	No Month	No Month
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Loan/Assets	42.20%	39.17%	40.56%	42.15%	41.32%	39.05%		
Members/FTEs	293	250	249	247	249	248		
Net Interest Margin	3.13%	3.25%	3.34%	3.39%	3.47%	3.43%		
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ROA	.18%	.40%-	.32%-	.15%-	.17%	1.97%-		
Salary & Bnfts/FTEs	51,947	40,940	42,013	42,561	42,821	49,157		

Backup	F3
Cancel	F7
Choose Ratios	F12

Ratios highlighted in **blue** are missing data or have zero used in the calculation.

Use F12-Choose Ratios to change the ratios displayed on the screen.

Ratios with data that is missing or zero are highlighted.

Learn About This Feature

5300 Call Report Ratios

Ratio
Delinq Lns/Ttl Loans
Fee-Oth Inc/Avg Asts
Loan/Assets
Members/FTEs
Net Interest Margin
Net Op Exp/Avg Asts
Net Worth/Ttl Assets
Oper Exp/Gross Inc
ROA
Salary & Bnfts/FTEs

Delinq Lns/Ttl Loans

Legend:
- Dec 2009
- Mar 2010
- Jun 2010
- Sep 2010
- Dec 2010
- Jan 2011

Backup   F3
Cancel   F7
Choose Ratios   F12

Ratios highlighted in **blue** are missing data or have zero used in the calculation.

Use F12-Choose Ratios to change the ratios displayed on the screen.

(3994) 3/14/11 15:18:54

Ratios with data that is missing or zero are highlighted.

Learn About This Feature

5300 Call Report Ratios

Ratio	Dec 2009	Mar 2010	Jun 2010	Sep 2010	Dec 2010	Jan 2011	No Month	No Month
Delinq Lns/Ttl Loans	2.10%	2.21%	1.99%	1.22%	1.25%	1.33%		
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Salary & Bnfts/FTEs	51,947	40,940	42,013	42,561	42,821	49,157		

Backup F3
Cancel F7
Choose Ratios F12

Ratios highlighted in **blue** are missing data or have zero used in the calculation.
Use F12-Choose Ratios to change the ratios displayed on the screen.

(3994) 3/ 08:48:03

Ratios with data that is missing or zero are highlighted.

Learn About This Feature

Network Links

Choose My Ratios

Ratios			
☑ Delinq Lns/Ttl Loans	🔍	☑ ROA	🔍
☑ Fee-Oth Inc/Avg Asts	🔍	☑ Salary & Bnfts/FTEs	🔍
☑ Loan/Assets	🔍		
☑ Members/FTEs	🔍		
☑ Net Interest Margin	🔍		
☑ Net Op Exp/Avg Asts	🔍		
☑ Net Worth/Ttl Assets	🔍		
☑ Oper Exp/Gross Inc	🔍		

Backup	F3
Select All	F9
Unselect All	F10
Save/Continue	Ent

Learn About This Feature

5300 Call Report Ratios

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Backup F3
Cancel F7
Choose Ratios F12

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(3994) 3/17/11 08:48:03

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Learn About This Feature

Management Processing/Dashboards

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Leadership Dashboards

9. 5300 Call Report Ratios Dashbrd
10. ARU/Online Banking Stats Dashbrd
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12. Check Processing Stats Dashboard
13. Collections Dashboard/Summary
14. Contingent Liability Analysis

16. Fee Income/Waiver Dashboard
17. Financial Statement Review
18. Loan/Share Trial Bal. Review
19. New/Closed Memberships Dashboard
20. NSF Statistics Dashboard
21. Tiered Svcs Monthly Comparison
22. Transaction Analysis Tools

28. ✳ Review CU Configurations
29. ✳ Other Management Tools

Ask the AnswerBook

Menu option ☐ Speed sequence ☐

Search for: ☐

Open/Closed Dashboard

- New Style of Dashboards
  - Select/View on Same Screen
- New Analysis Tool – Get to the Answer
  - How does this year compare to last year?
  - Compare regular member to indirect member
  - Average PPM and Average SPM
  - Count and % of Email Address
- Membership/Account Checklists
  - Provide standardized service-auditing tool

Network Links

Management Processing/Dashboards

MNMGMT

Success credit union

Processing/Forecasting Tools

1   CU*BASE Employee Security
2   Member Rate Maintenance
3   Div/Int Base Rate Forecasting
4   Div/Int Split Rate Forecasting
5   Certificate Repricing Forecast
6   Tiered Services Forecast

16   Fee Income/Waiver Dashboard
17   Financial Statement Review
18   Loan/Share Trial Bal. Review
19   New/Closed Memberships Dashboard
20   NSF Analytics Dashboard
21   Tiered Srvcs Monthly Comparison
22   Transaction Analysis Tools

Leadership Dashboards

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11   Budget Review/Analysis
12   Check Processing Stats Dashboard
13   Collections Dashboard/Summary
14   Contingent Liability Analysis

28 ✳ Review CU Configurations
29 ✳ Other Management Tools

Ask the AnswerBook

Menu option   Speed sequence

Search for:

(958) 3/14/11 14:53:14

Open-Closed Memberships

From [_____] 🗓 to [_____] 🗓 [MMDDYYYY]   Status [Opened ▼]   Gender [Both ▼]

Employee ID [___] 🔍   Branch [___] 🔍

Account # [_____]   Name starts with [_____]   Name contains [_____]   Member designations [Select] 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP

Backup	F3
Cancel	F7
Export	F9
Member Connect	F10
Analysis	F15

⬆ ⬇

Click column header to sort records. Click the black arrow to toggle the sort direction.

☑ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

(4034) 3/14/11 14:40:52

Network Links

Open-Closed Memberships

From **Jan 01, 2011** to [MMDDYYYY]   Status **Opened**   Gender **Both**

Employee ID [ ] 🔍   Branch [ ] 🔍

Account # [_____]   Name starts with [_____]   Name contains [_____]   Member designations **Select** 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP

Backup   F3
Cancel   F7
Export   F9
Member Connect   F10
Analysis   F15

Click column header to sort records. Click the black arrow to toggle the sort direction.

☑ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

   Learn About This Feature

Network Links

Open-Closed Memberships

From Jan 01, 2011 ▦ to Jan 31, 2011 ▦ [MMDDYYYY]   Status Opened ▾   Gender Both ▾

Employee ID ▢ 🔍   Branch ▢ 🔍

Account # ▢   Name starts with ▢   Name contains ▢   Member designations Select 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP

Backup	F3
Cancel	F7
Export	F9
Member Connect	F10
Analysis	F15

↑ ↓

Click column header to sort records. Click the black arrow to toggle the sort direction.

☑ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

(4034) 3/14/11 14:40:52   Learn About This Feature

Open-Closed Memberships

All Branches

From	Jan 01, 2011	to	Jan 31, 2011	[MMDDYYYY]	Status	Opened	Gender	Both

180 records analyzed
4 closed (2.2)%

Employee ID [ ] All Employees   Branch [ ] All Branches

Account # [ ]   Name starts with [ ]   Name contains [ ]   Member designations [Select] 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP
✓ $ 🔍 🏠	3	3	TIFFANY A	Jan 18, 2011		F	RL	5	4
✓ $ 🔍 🏠	4	2	PAUL A	Jan 03, 2011		M	MN	1	4
✓ $ 🔍 🏠	5	1	JEFFREY R	Jan 03, 2011		M	LH	6	4
✓ $ 🔍 🏠	6	2	RALPH H	Jan 03, 2011		M	CH	2	4
✓ $ 🔍 🏠	7	1	JOHN P	Jan 03, 2011		M	MC	3	4
✓ $ 🔍 🏠	8	2	JENNIFER J	Jan 03, 2011		F	GM	1	4
✓ $ 🔍 🏠	9	1	JENNIE Y	Jan 03, 2011	Feb 07, 2011	F	55	2	4
✓ $ 🔍 🏠	0	1	STEVEN J	Jan 03, 2011		M	CH	2	48
✓ $ 🔍 🏠	1	2	NICHOLAS J	Jan 03, 2011		M	RL	5	49
✓ $ 🔍 🏠	2	1	NORMAN J	Jan 03, 2011		M	50	6	4
✓ $ 🔍 🏠	3	1	DENISE F	Jan 03, 2011		F	18	11	48
✓ $ 🔍 🏠	4	2	S D	Jan 03, 2011		F	06	5	4
✓ $ 🔍 🏠	5	1	JAMMIE L	Jan 03, 2011		F	18	11	4
✓ $ 🔍 🏠	6	1	TERRY L	Jan 03, 2011		M	LF	10	4
✓ $ 🔍 🏠	7	2	JEANNE A	Jan 03, 2011		F	CH	2	4
✓ $ 🔍 🏠	8	1	KENNETH P	Jan 03, 2011		M	LD	1	4
✓ $ 🔍 🏠	9	1	RAYMOND H	Jan 03, 2011		M	RL	5	48

Backup	F3
Cancel	F7
Export	F9
Member Connect	F10
Analysis	F15

Click column header to sort records. Click the black arrow to toggle the sort direction.

✓ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

(4034 1 14:41:55

Learn About This Feature

Network Links

Open-Closed Memberships

All Branches

| From | Jan 01, 2011 | to | Jan 31, 2011 | [MMDDYYYY] | Status | Opened ▼ | Gender | Both ▼ | | 180 records analyzed |
| | | | | | | | | | | 4 closed (2.2)% |

Employee ID [ ] 🔍 All Employees   Branch [ ] 🔍 All Branches

Account # [ ]   Name starts with [ ]   Name contains [ ]   Member designations Select 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP
✓ $ 🔍 🏠	3	3	TIFFANY A	Jan 18, 2011		F	RL	5	4
✓ $ 🔍 🏠	4	2	PAUL A	Jan 03, 2011		M	MN	1	4
✓ $ 🔍 🏠	5	1	JEFFREY R	Jan 03, 2011		M	LH	6	4

Session 0 CU*BASE GOLD - Data Source

Backup F3	Data Source for balances	1 = Use Current Files ▼

← → ✋ 🖨

(4033)

Learn About This Feature

✓ $ 🔍 🏠	5	1	JAMMIE L	Jan 03, 2011		F	18	11	4
✓ $ 🔍 🏠	6	1	TERRY L	Jan 03, 2011		M	LF	10	4
✓ $ 🔍 🏠	7	2	JEANNE A	Jan 03, 2011		F	CH	2	4
✓ $ 🔍 🏠	8	1	KENNETH P	Jan 03, 2011		M	LD	1	4
✓ $ 🔍 🏠	9	1	RAYMOND H	Jan 03, 2011		M	RL	5	4

Backup	F3
Cancel	F7
Export	F9
Member Connect	F10
Analysis	F15

Click column header to sort records. Click the black arrow to toggle the sort direction.

✓ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

(4034) 3/14/11 14:41:55

Learn About This Feature

Open-Closed Membership Analysis

From Jan 01, 2011 **To** Jan 31, 2011   **Status** Opened   **Gender** Both

Employee All Employees   **Branch** All Branches

180 records analyzed
4 closed   (2.2)%

Age Groups (Total)	Count	%
Under 10	25	13.9
10 to 19	23	12.8
20 to 29	23	12.8
30 to 39	32	17.8
40 to 49	28	15.6
50 to 59	26	14.4
60 to 69	11	6.1
70 to 79	3	1.7
Over 79	9	5.0

Age (Individuals)	Count	%
Under 10	20	11.8
10 to 19	21	12.4
20 to 29	22	12.9
30 to 39	32	18.8
40 to 49	28	16.5
50 to 59	26	15.3
60 to 69	11	6.5
70 to 79	3	1.8
Over 79	7	4.1

Age (Organizations)	Count	%
Under 10	5	50.0
10 to 19	2	20.0
20 to 29	1	10.0
30 to 39		0.0
40 to 49		0.0
50 to 59		0.0
60 to 69		0.0
70 to 79		0.0
Over 79	2	20.0

Backup F3   Cancel F7   Continue Ent

(4023) 3/14/11 14:45:54

Open-Closed Membership Analysis

From Jan 01, 2011 To Jan 31, 2011   Status Opened   Gender Both

Employee All Employees   Branch All Branches

| 180 records analyzed |
| 4 closed   (2.2)% |

Age Groups (Total)	Count	%
Under 10	25	13.9
10 to 19	23	12.8
20 to 29	23	12.8
30 to 39	32	17.8
40 to 49	28	15.6
50 to 59	26	14.4
60 to 69	11	6.1
70 to 79	3	1.7
Over 79	9	5.0

Memberships by Age Groups (Total)

5%
6%
14%
16%
14%
13%
13%
18%

Legend:
- Under 10
- 10 to 19
- 20 to 29
- 30 to 39
- 40 to 49
- 50 to 59
- 60 to 69
- 70 to 79
- Over 79
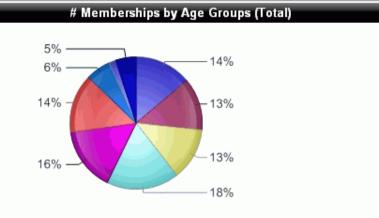
| Backup | F3 | Cancel | F7 | Continue | Ent |

(4023) 3/14/11 14:45:54

Learn About This Feature

Open-Closed Membership Analysis

From Jan 01, 2011 **To** Jan 31, 2011   **Status** Opened   **Gender** Both

Employee All Employees   **Branch** All Branches

180 records analyzed
4 closed   (2.2)%

Age Groups (Total)	Count	%
Under 10	25	13.9
10 to 19	23	12.8
20 to 29	23	12.8
30 to 39	32	17.8
40 to 49	28	15.6
50 to 59	26	14.4
60 to 69	11	6.1
70 to 79	3	1.7
Over 79	9	5.0

Age (Individuals)	Count	%
Under 10	20	11.8
10 to 19	21	12.4
20 to 29	22	12.9
30 to 39	32	18.8
40 to 49	28	16.5
50 to 59	26	15.3
60 to 69	11	6.5
70 to 79	3	1.8
Over 79	7	4.1

Age (Organizations)	Count	%
Under 10	5	50.0
10 to 19	2	20.0
20 to 29	1	10.0
30 to 39		0.0
40 to 49		0.0
50 to 59		0.0
60 to 69		0.0
70 to 79		0.0
Over 79	2	20.0

Backup	F3	Cancel	F7	Continue	Ent

(4023) 3/14/11 14:45:54

Learn About This Feature

Open-Closed Membership Analysis

From Jan 01, 2011 **To** Jan 31, 2011   **Status** Opened   **Gender** Both

Employee All Employees   **Branch** All Branches

180 records analyzed
4 closed   (2.2)%

Gender Breakdown	Count	%
Males	95	52.8
Females	74	41.1
Unknown	2	1.1
Organizations	9	5.0
Average Age 36.0		0.0

Prod & Svcs per MBR	Count	%
Avg Products/Member	2	0.0
Avg Services/Member	1	0.0

Quarter Opened	Count	%
Jan - Mar	180	100.0
Apr - Jun		0.0
Jul - Sep		0.0
Oct - Dec		0.0

Day Opened	Count	%
Sunday	5	2.8
Monday	51	28.3
Tuesday	25	13.9
Wednesday	30	16.7
Thursday	28	15.6
Friday	32	17.8
Saturday	9	5.0

Month Opened	Count	%
January	180	100.0
February		0.0
March		0.0
April		0.0
May		0.0
June		0.0
July		0.0
August		0.0
September		0.0
October		0.0
November		0.0
December		0.0

Designations	Count	%
Individual	159	88.3
Indirect Member	10	5.6
Sole Proprietorship	5	2.8
Organization	4	2.2
Corporation	2	1.1
Other		0.0

| Backup | F3 | | Cancel | F7 | | Continue | Ent |

(4023)B 3/14/11 14:46:47

Learn About This Feature

Open-Closed Membership Analysis

Network Links

From	Jan 01, 2011	To	Jan 31, 2011	Status Opened	Gender Both
Employee	All Employees			Branch All Branches	

180 records analyzed
4 closed   (2.2)%

Zip Codes	Count	%
4 xx	108	60.0
4 xx	40	22.2
4 xx	26	14.4
4 xx	2	1.1
1 xx	1	0.6
4 xx	1	0.6
4 xx	1	0.6
4 xx	1	0.6
Other		0.0

Branches	Count	%
C U -	53	29.4
C U -	25	13.9
OFFICE	21	11.7
OFFICE	20	11.1
	18	10.0
CU -	17	9.4
OFFICE	11	6.1
	9	5.0
Other	6	3.3

Employees	Count	%
	16	8.9
MATT	12	6.7
	12	6.7
	12	6.7
AMY	12	6.7
MARY	11	6.1
LISA	10	5.6
	9	5.0
Other/None	86	47.8

SEG/Sponsor	Count	%
0000	179	99.4
	1	0.6
Other/None		0.0

Reason Codes	Count	%
OPEN - LIVES IN FOM	116	64.4
OPEN - INDIRECT	17	9.4
OPEN - WORKS IN FOM	9	5.0
OPEN - RELATIVE	5	2.8
OPEN - MEMBER	4	2.2
CLOSED - ACCOUNT NOT	4	2.2
CLOSED - CONSOLIDATE	2	1.1
CLOSED - WANTED ANOT	2	1.1
Other/None	21	11.7

Tier Levels	Count	%
BASIC	128	71.1
VIP-SILVER	19	10.6
VIP-GOLD	19	10.6
VIP-PLATINUM	14	7.8

Backup	F3	Cancel	F7	Continue	Ent

(4023)C 3/14/11 14:47:16

Learn About This Feature

Open-Closed Membership Analysis

From Jan 01, 2011 **To** Jan 31, 2011 **Status** Opened **Gender** Both

Employee All Employees   **Branch** All Branches

180 records analyzed
4 closed (2.2)%

Participation	Users Count	Users %	Non-Users Count	Non-Users %
Online Banking	50	27.7	130	72.2
Audio Response	5	2.7	175	97.2
E-Statements	74	41.1	106	58.8
E-Notices	1	0.5	179	99.4
Bill Pay	7	3.8	173	96.1
Email Address	4	2.2	176	97.7
Checking Account	82	45.5	98	54.4
ATM and/or Debit Cards	72	40.0	108	60.0

Account Type	Count	Total Balance	Avg Balance	# Closed	# Active	Active Avg Balance
Savings	203	129,403	637	7	196	660
Checking	84	134,883	1,605	2	82	1,644
IRA	0	0	0	0	0	0
Certificates	0	0	0	0	0	0
Loans	45	945,360	21,008	3	42	22,508
Loans Wrt Off	0	0	0	0	0	0
LOCs/CCs	5	20,704	4,140	0	5	4,140
LOCs/CCs Wrt Off	0	0	0	0	0	0
Totals	337	1,230,350	27,390	12	325	28,952

Average Tiered Service Score 83.6

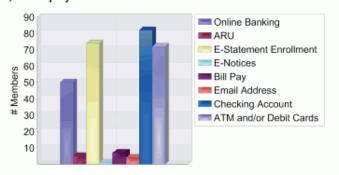| Backup	F3	Cancel	F7

Learn About This Feature

Open/Closed Memberships

Prepared on: April 1, 2011

Participation

All Branches
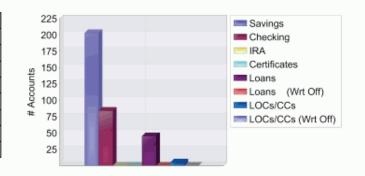
January 1, 2011 - January 31, 2011   Open Accounts, Both Genders, All Employees

Participation Type	Users		Non-Users	
	Count	%	Count	%
Online Banking	50	27.7	130	72.2
ARU	5	2.7	175	97.2
E-Statement Enrollment	74	41.1	106	58.8
E-Notices	1	0.5	179	99.4
Bill Pay	7	3.8	173	96.1
Email Address	4	2.2	176	97.7
Checking Account	82	45.5	98	54.4
ATM and/or Debit Cards	72	40.0	108	60.0

- Online Banking
- ARU
- E-Statement Enrollment
- E-Notices
- Bill Pay
- Email Address
- Checking Account
- ATM and/or Debit Cards

Account Types

Accounts	Count	Total Amount	Avg Amount
Savings	203	129,403	637
Checking	84	134,883	1,605
IRA	0	0	0
Certificates	0	0	0
Loans	45	945,360	21,008
Loans (Wrt Off)	0	0	0
LOCs/CCs	5	20,704	4,140
LOCs/CCs (Wrt Off)	0	0	0

- Savings
- Checking
- IRA
- Certificates
- Loans
- Loans   (Wrt Off)
- LOCs/CCs
- LOCs/CCs (Wrt Off)

Open-Closed Membership Analysis

Network Links

From	Jan 01, 2011	To	Jan 31, 2011	Status	Opened	Gender	Both

Employee	All Employees		Branch	All Branches

180 records analyzed
4 closed   (2.2)%

Participation	Users Count	Users %	Non-Users Count	Non-Users %
Online Banking	50	27.7	130	72.2
Audio Response	5	2.7	175	97.2
E-Statements	74	41.1	106	58.8
E-Notices	1	0.5	179	99.4
Bill Pay	7	3.8	173	96.1
Email Address	4	2.2	176	97.7
Checking Account	82	45.5	98	54.4
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Savings	203	129,403	637	7	196	660
Checking	84	134,883	1,605	2	82	1,644
IRA	0	0	0	0	0	0
Certificates	0	0	0	0	0	0
Loans	45	945,360	21,008	3	42	22,508
Loans Wrt Off	0	0	0	0	0	0
LOCs/CCs	5	20,704	4,140	0	5	4,140
LOCs/CCs Wrt Off	0	0	0	0	0	0
Totals	337	1,230,350	27,390	12	325	28,952

Average Tiered Service Score 83.6

Backup	F3	Cancel	F7

(4031) 3/14/11 14:47:34

Learn About This Feature

Network Links

Management Processing/Dashboards

MNMGMT

Menus

ACH/Payroll
Auditing Functions
Back Office
Check/ATM Proc
Collections
Configuration
Co-op ATM/Debit
CU Check Processing
Deluxe ATM/Debit
EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

Processing/Forecasting Tools

1. CU*BASE Employee Security
2. Member Rate Maintenance
3. Div/Int Base Rate Forecasting
4. Div/Int Split Rate Forecasting
5. Certificate Repricing Forecast
6. Tiered Services Forecast

Leadership Dashboards

9. 5300 Call Report Ratios Dashbrd
10. ARU/Online Banking Stats Dashbrd
11. Budget Review/Analysis
12. Check Processing Stats Dashboard
13. Collections Dashboard/Summary
14. Contingent Liability Analysis

16. Fee Income/Waiver Dashboard
17. Financial Statement Review
18. Loan/Share Trial Bal. Review
19. New/Closed Memberships Dashboard
20. NSF Statistics Dashboard
21. Tiered Svcs Monthly Comparison
22. Transaction Analysis Tools

28. ✱ Review CU Configurations
29. ✱ Other Management Tools

Ask the AnswerBook

Menu option ☐   Speed sequence ☐
Search for: ☐

Learn About This Feature

Network Links

Member Service

MNSERV

Menus

- ACH/Payroll
- Auditing Functions
- Back Office
- Check/ATM Proc
- Collections
- Configuration
- Co-op ATM/Debit
- CU Check Processing
- Deluxe ATM/Debit
- EDS ATM/Debit

Speed Sequences

- Account Maint
- Acct Adjustment (Coded)
- Acct Adjustment (Full)
- ATM Check Digit Calc
- ATM Offline Card Setup
- Calc Number of Days
- Check Digit Calculator
- Close Member/Accts
- Club Member Maint
- Collection Processing

Member Service/Posting

1. Teller Line Posting
2. Direct/Mail Member Posting
3. Member Acct Adjustment (Coded)
4. Reverse Tran/Adjust Tlr Drawer
5. Member Transfers

Print Functions

6. Print Miscellaneous CU Checks
7. Reprint CU Checks
8. Member Starter/Replacement Chks
9. Print Member Transaction History
10. Print Misc Member Account Forms
11. Print Member Envelopes
12. Print Member Certificate Form

Misc. Member Service/Processing

13. Open/Maintain Memberships/Accts
14. Close Memberships/Accounts
15. Check/Draft Stop Payment
16. Teller Drawer Control/Inquiry
17. Teller/Vault Cash Transfer Inq
18. Member Check Disbursement Inq
19. Post Wire Transfer to Mbr Acct
20. Work New/Closed Memberships
21. Work Online Bankng Apps/Requests
22. Member Personal Banker

Ask the AnswerBook

Menu option [ ]   Speed sequence [   ]

Search for: [   ]

Open-Closed Memberships

All Branches

From	Jan 01, 2011	to	Jan 31, 2011	[MMDDYYYY]	Status	Opened ▾	Gender	Both ▾		

180 records analyzed
4 closed (2.2)%

Employee ID [ ] 🔍 All Employees   Branch [ ] 🔍 All Branches

Account # [ ]   Name starts with [ ]   Name contains [ ]   Member designations **Select** 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP
✓ $ 🔍 🏠	3	3	TIFFANY A	Jan 18, 2011		F	RL	5	4
✓ $ 🔍 🏠	4	2	PAUL A	Jan 03, 2011		M	MN	1	4
✓ $ 🔍 🏠	5	1	JEFFREY R	Jan 03, 2011		M	LH	6	4
✓ $ 🔍 🏠	6	2	RALPH H	Jan 03, 2011		M	CH	2	4
✓ $ 🔍 🏠	7	1	JOHN P	Jan 03, 2011		M	MC	3	4
✓ $ 🔍 🏠	8	2	JENNIFER J	Jan 03, 2011		F	GM	1	4
✓ $ 🔍 🏠	9	1	JENNIE Y	Jan 03, 2011	Feb 07, 2011	F	55	2	4
✓ $ 🔍 🏠	0	1	STEVEN J	Jan 03, 2011		M	CH	2	48
✓ $ 🔍 🏠	1	2	NICHOLAS J	Jan 03, 2011		M	RL	5	49
✓ $ 🔍 🏠	2	1	NORMAN J	Jan 03, 2011		M	50	6	4
✓ $ 🔍 🏠	3	1	DENISE F	Jan 03, 2011		F	18	11	48
✓ $ 🔍 🏠	4	2	S D	Jan 03, 2011		F	06	5	4
✓ $ 🔍 🏠	5	1	JAMMIE L	Jan 03, 2011		F	18	11	4
✓ $ 🔍 🏠	6	1	TERRY L	Jan 03, 2011		M	LF	10	4
✓ $ 🔍 🏠	7	2	JEANNE A	Jan 03, 2011		F	CH	2	4
✓ $ 🔍 🏠	8	1	KENNETH P	Jan 03, 2011		M	LD	1	4
✓ $ 🔍 🏠	9	1	RAYMOND H	Jan 03, 2011		M	RL	5	48

Backup	F3
Cancel	F7
Export	F9
Member Connect	F10
Analysis	F15

Click column header to sort records. Click the black arrow to toggle the sort direction.

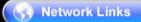✓ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

(4034) 3/14/11 14:41:55

Learn About This Feature

Network Links

Electronic Checklist - Open

UPDATE

Dividend application   SH   REGULAR SAVINGS

Account   3 ▢ - 000   T ▢ A ▢

Task	Description	Request Date	Completion Date	Days	ID
010	TEST DESCRIPTION 1	Mar 14, 2011		0000	
020	TEST DESCRIPTION 2	Mar 14, 2011		0000	
030	TEST DESCRIPTION 3	Mar 14, 2011		0000	

● Maintenance

Backup   F3
Print Checklist   F5
Close List   F9

ⓘ Multiple records can be selected using the Control key.

Network Links

Electronic Checklist - Open

UPDATE

Dividend application   SH   REGULAR SAVINGS

Account   3░░░ - 000   T░░░ A░░░

Task	Description	Request Date	Completion Date	Days	ID
010	TEST DESCRIPTION 1	Mar 14, 2011		0000	
020	TEST DESCRIPTION 2	Mar 14, 2011		0000	
030	TEST DESCRIPTION 3	Mar 14, 2011		0000	

Backup   F3
Print Checklist   F5
Close List   F9

● Maintenance

↑ ↓

ⓘ Multiple records can be selected using the Control key.

Learn About This Feature

Network Links

Electronic Checklist - Open

UPDATE

Dividend application	SH	REGULAR SAVINGS
Account	3⬜ - 000 T⬜ A⬜	

Task	Description	Request Date	Completion Date	Days	ID
010	TEST DESCRIPTION 1	Mar 14, 2011		0000	
020	TEST DESCRIPTION 2	Mar 14, 2011		0000	
030	TEST DESCRIPTION 3	Mar 14, 2011		0000	

Session 0 CU*BASE GOLD - Electronic Checklist

Backup	F3

Completion date	Mar 14, 2011	[MMDDYY]	UPDATE
Days	0000		
Employee ID	⬜		

Learn About This Feature

(4021)

ℹ Multiple records can be selected using the Control key.

(4020) 3/14/11 14:43:27

Learn About This Feature

Electronic Checklist - Open

UPDATE

Dividend application   SH   REGULAR SAVINGS

Account   3⬜ - 000   T⬜   A ⬜

Task	Description	Request Date	Completion Date	Days	ID
010	TEST DESCRIPTION 1	Mar 14, 2011	Mar 14, 2011	0000	
020	TEST DESCRIPTION 2	Mar 14, 2011		0000	
030	TEST DESCRIPTION 3	Mar 14, 2011		0000	

● Maintenance

Backup   F3
Print Checklist   F5
Close   F9

Multiple records can be selected using the Control key.

Network Links

Open-Closed Memberships

All Branches

From	Jan 01, 2011	🗓	to	Jan 31, 2011	🗓	[MMDDYYYY]	Status	Opened ▾	Gender	Both ▾		180 records analyzed

Employee ID [ ] 🔍 All Employees   Branch [ ] 🔍 All Branches   4 closed   (2.2)%

Account # [ ]   Name starts with [ ]   Name contains [ ]   Member designations [Select] 00 selected

Action	Account # ▲	# Accts	Name	Opened	Closed	Gender	Emp	Branch	ZIP
✔ $ 🔍 🏠	3	3	TIFFANY A	Jan 18, 2011		F	RL	5	4
✔ $ 🔍 🏠	4	2	PAUL A	Jan 03, 2011		M	MN	1	4
✔ $ 🔍 🏠	5	1	JEFFREY R	Jan 03, 2011		M	LH	6	4
✔ $ 🔍 🏠	6	2	RALPH H	Jan 03, 2011		M	CH	2	4
✔ $ 🔍 🏠	7	1	JOHN P	Jan 03, 2011		M	MC	3	4
✔ $ 🔍 🏠	8	2	JENNIFER J	Jan 03, 2011		F	GM	1	4
✔ $ 🔍 🏠	9	1	JENNIE Y	Jan 03, 2011	Feb 07, 2011	F	55	2	4
✔ $ 🔍 🏠	0	1	STEVEN J	Jan 03, 2011		M	CH	2	48
✔ $ 🔍 🏠	1	2	NICHOLAS J	Jan 03, 2011		M	RL	5	49
✔ $ 🔍 🏠	2	1	NORMAN J	Jan 03, 2011		M	50	6	4
✔ $ 🔍 🏠	3	1	DENISE F	Jan 03, 2011		F	18	11	4
✔ $ 🔍 🏠	4	2	S D	Jan 03, 2011		F	06	5	4
✔ $ 🔍 🏠	5	1	JAMMIE L	Jan 03, 2011		F	18	11	4
✔ $ 🔍 🏠	6	1	TERRY L	Jan 03, 2011		M	LF	10	4
✔ $ 🔍 🏠	7	2	JEANNE A	Jan 03, 2011		F	CH	2	4
✔ $ 🔍 🏠	8	1	KENNETH P	Jan 03, 2011		M	LD	1	4
✔ $ 🔍 🏠	9	1	RAYMOND H	Jan 03, 2011		M	RL	5	48

Backup	F3
Cancel	F7
Export	F9
Mem...nnect	F10
Analysi...	F15

Click column header to sort records. Click the black arrow to toggle the sort direction.

✔ = Checklist $ = Credit Report   🔍 = Inquiry   🏠 = Household

(4034) 3/14/11 14:41:55

Learn About This Feature

Share Account Setup

Update

Dividend application CC

Corp ID 01 ☐☐☐☐☐☐☐ CREDIT UNION

General Account Information | **Dividend Information**

Description `CHRISTMAS CLUB`

☐ Prompt for credit report on open

Account range `051` to `051`

☑ Allow account nicknames

Application type `SH = Share/savings products ▼`

IRA plan type ☐

☑ Report dividends to the IRS

☐ Reg D transaction account

Reg D transfers per month `00`

☑ Club processing allowed

ATM surcharge rebate program code ☐ 🔍

Zero balance account option `N = No action taken ▼`

Accounting Interface	Share Draft / Checking Only
Liability G/L account # `902.90`	Stop pay G/L # ☐
Expense G/L account # `340.90`	Stop pay fee `0.00`
Accrual G/L account # `830.90`	☐ Allow change of fee amount

Suspend	F4
Save	F5
Bypass	F8
Qualified Dvdnds	F9
ARU/OnlineBank	F15
Checklist	F18

ℹ️ Dividend rates are entered using Member Rate Maintenance on menu MNMGMT.

Learn About This Feature

New Account Creation

Individual

Name   SALLY   MEMBER

☐ Joint Owner/Beneficiary

New account #   ☐ 051   CHRISTMAS CLUB
Opened   Apr 06, 2011 🔒   Corp ID 01   Member branch 01

Dividend Payment	Payment

Dividend pay code   1 = Addback

Backup F3
Create F5
Cancel F7
Bypass F8
Work Checklist F18
Procedures F21
Pay To F22
Unlock Fields F23

Overdraft Service for ATM & Everyday Debit Card Transactions

Opt in/out: ☐ IN = Member wants the CU to authorize & pay overdrafts on ATM & everyday debit card transactions
              ☐ OUT = Member does NOT want the CU to authorize & pay overdrafts on ATM & everyday debit card transactions

Member has not specified. Please select and save.

PDF Exports

- iText Sharp Required
- Over 40 Dashboard and more to come!
  - New/Close Membership Dashboard
  - Channel Activity Summary
  - Collections Dashboard
  - Contingent Liability Trend Summary
  - Fee/Waiver Dashboard
  - Tiered Services Comparison
  - NSF Statistics Dashboard

New Employee Security Tracking Tools

- Security Maintenance File (SECMAINT)
- Dashboard and Report
- New Employee Security Tools

Network Links

Management Processing/Dashboards

Menus

ACH/Payroll
Auditing Functions
Back Office
Check/ATM Proc
Collections
Configuration
Co-op ATM/Debit
CU Check Processing
Deluxe ATM/Debit
EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

Processing/Forecasting Tools

1 ● CU*BASE Employee Security
2 ● Member Rate Maintenance
3 ● Div/Int B Rate Forecasting
4 ● Div/Int Split Rate Forecasting
5 ● Certificate Repricing Forecast
6 ● Tiered Services Forecast

Leadership Dashboards

9 ● 5300 Call Report Ratios Dashbrd
10 ● ARU/Online Banking Stats Dashbrd
11 ● Budget Review/Analysis
12 ● Check Processing Stats Dashboard
13 ● Collections Dashboard/Summary
14 ● Contingent Liability Analysis

16 ● Fee Income/Waiver Dashboard
17 ● Financial Statement Review
18 ● Loan/Share Trial Bal. Review
19 ● New/Closed Memberships Dashboard
20 ● NSF Statistics Dashboard
21 ● Tiered Svcs Monthly Comparison
22 ● Transaction Analysis Tools

28 ✱ Review CU Configurations
29 ✱ Other Management Tools

Ask the AnswerBook

Menu option ☐   Speed sequence ☐
Search for: ☐

Employee Security Maintenance

UPDATE

Network Links

Employee ID [ ]

Employee ID	Job Category	Name
AA	AU	TELLER AA - 204
AD	LN	TELLER AB - 204
BA		ADMINISTRATION
BB	TL	TELLER AE - 203
BK	CO	TELLER AF - 203
BL	CO	TELLER AG - 213
BM	BB	TELLER AH - 213
BR	TL	TELLER AI - 209
BU		TELLER AJ - 209
BV		TELLER AK - 215
BW	LN	TELLER AN - 207
B1	TL	TELLER A1 - 740
B2	TL	TELLER A2 - 740
B3	CO	TELLER A3 - 120
B7	CO	TELLER A4 - 120
CC	TL	TELLER A5 - 430
CF		TELLER A6 - 430
CH	TL	TELLER A7 - 210
CR	CO	TELLER B1 - #116

Employee ID	Job Category	Name
CT	TL	TELLER B3 - # 113
CY	TL	TELLER B4 - 113
CZ	TL	TELLER B5 - 115
DA	TL	TELLER B6 -115
DB	IT	TELLER B7 - 112
DF	TL	TELLER B8 - 112
DP	TL	TELLER C1 - 114
DW	LC	TELLER C2 - 114
EK	TL	TELLER C7 - 117
E1	IT	TELLER C8 - 117
E2	TL	TELLER C9 - 117
FF	TL	TELLER DD
FH	TL	DEMONSTRATION
FR	CO	TELLER D1 - 117
FT	TL	TELLER D2 - 117
GG	TL	TELLER D3 - 200
GM	MS	TELLER D4 - 200
GW	LM	TELLER D5 - 260
HG	CO	TELLER D6 - 260

Employee ID	Job Category	Name

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

Menu Security F2
Cancel F7
CU Options F9
DC Employees F10
View Maint F11
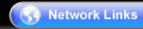
Employee IDs 89 through 99 are reserved for use by internal processes. Please DO NOT use these IDs for any credit union employees.

(2767) 09:13:42

Learn About This Feature

Network Links

Security Maintenance File Inquiry

Select By			
Modified by			Optional
Employee modified			Optional
Maintenance date range	From	[MMDDYYYY]	Optional
	To	[MMDDYYYY]	

Show		
☑ Maintenance to account security	Account	Optional
☑ Maintenance to menu security	Menu	Optional
☑ Maintenance to special security		

Backup	F3
Cancel	F7

(4003) 4/01/11 09:24:44

Learn About This Feature

Security Maintenance File Inquiry

	Maintenance							
To ID	Date	Time	Account	By ID	File	Field	Changes Before	Changes After
AA	Mar 01, 2011	15:17:08		=P	SECMAST	SMPWD	PASSWORD CHANGE	
AA	Mar 03, 2011	11:19:03		-4	SECMAST	SMPWD	PASSWORD CHANGE	
AA	Mar 07, 2011	10:14:32		-4	SECMAST	SMTELR	N	Y
AA	Mar 07, 2011	10:22:14		-4	ACTSEC	ASINQ		Y
AA	Mar 07, 2011	10:22:14		-4	ACTSEC	ASMNT		N
AA	Mar 07, 2011	10:22:14		-4	ACTSEC	ASPOST		Y
AA	Mar 07, 2011	10:22:57		-4	SECMAST	SMPWD	PASSWORD CHANGE	
AA	Mar 07, 2011	10:23:16		-4	SECMAST	SMPWD	PASSWORD CHANGE	
AA	Mar 07, 2011	11:09:02		AA	SECMAST	SMPWD	PASSWORD CHANGE	
AA	Mar 07, 2011	16:23:51		-4	SECMENU	SEMENU	CDIGIT	
AA	Mar 08, 2011	9:43:27		-4	SECMENU	SEMENU	ADJUST	
AA	Mar 08, 2011	9:43:35		-4	SECMENU	SEMENU	CDIGIT	
AA	Mar 08, 2011	9:43:40		-4	SECMENU	SEMENU	COMENT	
AA	Mar 08, 2011	9:43:48		-4	SECMENU	SEMENU	PIN	
AA	Mar 08, 2011	12:28:22		-4	SECMENU	SEMENU		MNCNFC 01
AA	Mar 08, 2011	12:28:22		-4	SECMENU	SEMENU		MNCNFC 02
AA	Mar 21, 2011	14:47:08		-4	SECMENU	SEMENU	CLOSE	
AD	Mar 07, 2011	11:11:31		-4	SECMAST	SMPWD	PASSWORD CHANGE	
AD	Mar 07, 2011	11:12:21		-4	SECMENU	SEMENU		MNMAST 08
BA	Mar 07, 2011	17:15:24		-4	ACTSEC	ASINQ		Y

Backup   F3
Cancel   F7

(4002)   1 09:25:39

Employee Security Maintenance

UPDATE

Employee ID

Employee ID	Job Category	Name
AA	AU	TELLER AA - 204
AD	LN	TELLER AB - 204
BA		ADMINISTRATION
BB	TL	TELLER AE - 203
BK	CO	TELLER AF - 203
BL	CO	TELLER AG - 213
BM	BB	TELLER AH - 213
BR	TL	TELLER AI - 209
BU		TELLER AJ - 209
BV		TELLER AK - 215
BW	LN	TELLER AN - 207
B1	TL	TELLER A1 - 740
B2	TL	TELLER A2 - 740
B3	CO	TELLER A3 - 120
B7	CO	TELLER A4 - 120
CC	TL	TELLER A5 - 430
CF		TELLER A6 - 430
CH	TL	TELLER A7 - 210
CR	CO	TELLER B1 - #116

Employee ID	Job Category	Name
CT	TL	TELLER B3 - # 113
CY	TL	TELLER B4 - 113
CZ	TL	TELLER B5 - 115
DA	TL	TELLER B6 -115
DB	IT	TELLER B7 - 112
DF	TL	TELLER B8 - 112
DP	TL	TELLER C1 - 114
DW	LC	TELLER C2 - 114
EK	TL	TELLER C7 - 117
E1	IT	TELLER C8 - 117
E2	TL	TELLER C9 - 117
FF	TL	TELLER DD
FH	TL	DEMONSTRATION
FR	CO	TELLER D1 - 117
FT	TL	TELLER D2 - 117
GG	TL	TELLER D3 - 200
GM	MS	TELLER D4 - 200
GW	LM	TELLER D5 - 260
HG	CO	TELLER D6 - 260

Employee ID	Job Category	Name

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

Menu Security   F2
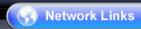Cancel   F7
CU Options   F9
DC Lo...ees   F10
View ...t   F11

Employee IDs 89 through 99 are reserved for use by internal processes.
Please DO NOT use these IDs for any credit union employees.

(2767) 4/01/11 09:13:42

Learn About This Feature

Network Links

Management Processing/Dashboards

Processing/Forecasting Tools

1 CU*BASE Employee Security
2 Member Rate Maintenance
3 Div/Int Base Rate Forecasting
4 Div/Int Split Rate Forecasting
5 Certificate Repricing Forecast
6 Tiered Services Forecast

16 Fee Income/Waiver Dashboard
17 Financial Statement Review
18 Loan/Share Trial Bal. Review
19 New/Closed Memberships Dashboard
20 NSF Statistics Dashboard
21 Tiered Svcs Monthly Comparison
22 Transaction Analysis Tools

Leadership Dashboards

9   5300 Call Report Ratios Dashbrd
10 ARU/Online Banking Stats Dashbrd
11 Budget Review/Analysis
12 Check Processing Stats Dashboard
13 Collections Dashboard/Summary
14 Contingent Liability Analysis

28 * Review CU Configurations
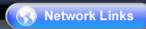29 * Other Management Tools

Ask the AnswerBook

Menu option [   ]   Speed sequence [   ]

Search for: [   ]

(958) 3/14/11 14:53:14

Network Links

Auditing Functions

Menus

ACH/Payroll
Auditing Functions
Back Office
Check/ATM Proc
Collections
Configuration
Co-op ATM/Debit
CU Check Processing
Deluxe ATM/Debit
EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

Work Member Accounts & Activity

1   Work Daily BSA Activity
2   Print BSA/SAR Activity Report
3   Run OFAC Data Match (Batch Scan)
4   Scan a Single Name Through OFAC
5   Work Dormant Members
6   Print Dormancy Master List
7   Audit Disabled/Inactive PIN/PWs
8   Audit Loan Collateral Report
9   Sample High-Risk Checking Accts
10   Sample High-Risk Transactions
11   Review Collections Summary Stats
12   Run FinCEN 314(a) Scan
13   Review Monthly Misc Receipts
14   Review Monthly Misc Advances

Employees/Insider/High Risk Mbrs

16   Audit Insider/Employee Activity
17   Insider Audit/Due Diligence Rpt
18   Audit File Maintenance
19   Print File Maintenance Report
20   Employee Security Reports

Configurations

21   Audit Employee Security Config
22   Audit BSA Configuration
23   Audit Rule Triggers for Stmts
24   Audit BSA Configuration
25   Audit Dormancy Configuration
26   Print List of Tran Code/Origins
27 ✳ Review Other Configurations

Ask the AnswerBook

Menu option   Speed sequence

Search for:

Network Links

Employee Security Maintenance

UPDATE

Employee ID

Employee ID	Job Category	Name
AA	AU	TELLER AA - 204
AD	LN	TELLER AB - 204
BA		ADMINISTRATION
BB	TL	TELLER AE - 203
BK	CO	TELLER AF - 203
BL	CO	TELLER AG - 213
BM	BB	TELLER AH - 213
BR	TL	TELLER AI - 209
BU		TELLER AJ - 209
BV		TELLER AK - 215
BW	LN	TELLER AN - 207
B1	TL	TELLER A1 - 740
B2	TL	TELLER A2 - 740
B3	CO	TELLER A3 - 120
B7	CO	TELLER A4 - 120
CC	TL	TELLER A5 - 430
CF		TELLER A6 - 430
CH	TL	TELLER A7 - 210
CR	CO	TELLER B1 - #116

Employee ID	Job Category	Name
CT	TL	TELLER B3 - # 113
CY	TL	TELLER B4 - 113
CZ	TL	TELLER B5 - 115
DA	TL	TELLER B6 -115
DB	IT	TELLER B7 - 112
DF	TL	TELLER B8 - 112
DP	TL	TELLER C1 - 114
DW	LC	TELLER C2 - 114
EK	TL	TELLER C7 - 117
E1	IT	TELLER C8 - 117
E2	TL	TELLER C9 - 117
FF	TL	TELLER DD
FH	TL	DEMONSTRATION
FR	CO	TELLER D1 - 117
FT	TL	TELLER D2 - 117
GG	TL	TELLER D3 - 200
GM	MS	TELLER D4 - 200
GW	LM	TELLER D5 - 260
HG	CO	TELLER D6 - 260

Employee ID	Job Category	Name

- Edit
- Delete
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- Copy
- Update Acct Security

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- Delete
- Update Spcl Security
- Copy
- Update Acct Security

- Edit
- Delete
- Update Spcl Security
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- Update Acct Security

Menu Security	F2
Cancel	F7
CU Options	F9
DC Employees	F10
View___	F11

Employee IDs 89 through 99 are reserved for use by internal processes.
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(2767) 4/01/11 09:13:42

Learn About This Feature

Update Security/CU Definition

VIEW

Minimum characters required in CU*BASE employee password (2-8)   2

Number of days for CU*BASE password expiration (999 is non-expiring)   045

Backup   F3

Employee Security Maintenance

UPDATE

Employee ID [ ]

Employee ID	Job Category	Name
AA	AU	TELLER AA - 204
AD	LN	TELLER AB - 204
BA		ADMINISTRATION
BB	TL	TELLER AE - 203
BK	CO	TELLER AF - 203
BL	CO	TELLER AG - 213
BM	BB	TELLER AH - 213
BR	TL	TELLER AI - 209
BU		TELLER AJ - 209
BV		TELLER AK - 215
BW	LN	TELLER AN - 207
B1	TL	TELLER A1 - 740
B2	TL	TELLER A2 - 740
B3	CO	TELLER A3 - 120
B7	CO	TELLER A4 - 120
CC	TL	TELLER A5 - 430
CF		TELLER A6 - 430
CH	TL	TELLER A7 - 210
CR	CO	TELLER B1 - #116

Employee ID	Job Category	Name
CT	TL	TELLER B3 - # 113
CY	TL	TELLER B4 - 113
CZ	TL	TELLER B5 - 115
DA	TL	TELLER B6 -115
DB	IT	TELLER B7 - 112
DF	TL	TELLER B8 - 112
DP	TL	TELLER C1 - 114
DW	LC	TELLER C2 - 114
EK	TL	TELLER C7 - 117
E1	IT	TELLER C8 - 117
E2	TL	TELLER C9 - 117
FF	TL	TELLER DD
FH	TL	DEMONSTRATION
FR	CO	TELLER D1 - 117
FT	TL	TELLER D2 - 117
GG	TL	TELLER D3 - 200
GM	MS	TELLER D4 - 200
GW	LM	TELLER D5 - 260
HG	CO	TELLER D6 - 260

Employee ID	Job Category	Name

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

- Edit
- Delete
- Update Spcl Security
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- Update Acct Security

- Edit
- Delete
- Update Spcl Security
- Copy
- Update Acct Security

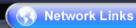|	
Menu Security	F2
Cancel	F7
CU Options	F9
DC Lnees	F10
View	F11

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Learn About This Feature

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EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

Work Member Accounts & Activity

1 • Work Daily BSA Activity
2 • Print BSA/SAR Activity Report
3 • Run OFAC Data Match (Batch Scan)
4 • Scan a Single Name Through OFAC
5 • Work Dormant Members
6 • Print Dormancy Master List
7 • Audit Disabled/Inactive PIN/PWs
8 • Audit Loan Collateral Report
9 • Sample High-Risk Checking Accts
10 • Sample High-Risk Transactions
11 • Review Collections Summary Stats
12 • Run FinCEN 314(a) Scan
13 • Review Monthly Misc Receipts
14 • Review Monthly Misc Advances

Employees/Insider/High Risk Mbrs

16 • Audit Insider/Employee Activity
17 • Insider Audit/Due Diligence Rpt
18 • Audit File Maintenance
19 • Print File Maintenance Report
20 • Employee Security Reports

Configurations

21 • Audit Employee Security Config
22 • Audit Reg D Configuration
23 • Audit Reg E Triggers for Stmts
24 • Audit BSA Configuration
25 • Audit Dormancy Configuration
26 • Print List of Tran Code/Origins
27 ✳ Review Other Configurations

Ask the AnswerBook

Menu option ☐   Speed sequence ☐
Search for: ☐

(958) 4/01/11 09:32:14

Learn About This Feature

Network Links

Security Audit Reports

Report Options	Response
Security audit report	1 = Employee Security Audit Report ▼

☑ Job queue
Copies 1
Printer P1

Cancel F7

Learn About This Feature

Security Audit Reports

Report Options	Response

Security audit report

1 = Employee Security Audit Report
1 = Employee Security Audit Report
2 = Menu Security Audit Report
3 = Employee Security Maintenance Report

☑ Job queue
Copies [1]
Printer [P1]

Cancel   F7

(3663) 4/01/11 09:39:00

Learn About This Feature

Network Links

Security Audit Reports

Report Options	Response
Security audit report	3 = Employee Security Maintenance Report ⌄

☑ Job queue
Copies [1]
Printer [P1] 🔍

Cancel   F7

(3663) 4/01/11 09:39:00

Learn About This Feature

Employee Security Maintenance Report

Report Options		Response		
Maintenance on Employee ID		[ ] 🔍		Optional
Maintenance date range	From	[ ]	📅 [MMDDYYYY]	Optional
	To	[ ]	📅 [MMDDYYYY]	

Backup	F3
Cancel	F7

Learn About This Feature

Network Links

Auditing Functions

Menus

ACH/Payroll
Auditing Functions
Back Office
Check/ATM Proc
Collections
Configuration
Co-op ATM/Debit
CU Check Processing
Deluxe ATM/Debit
EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

Ask the AnswerBook

Work Member Accounts & Activity

1 Work Daily BSA Activity
2 Print BSA/SAR Activity Report
3 Run OFAC Data Match (Batch Scan)
4 Scan a Single Name Through OFAC
5 Work Dormant Members
6 Print Dormancy Master List
7 Audit Disabled/Inactive PIN/PWs
8 Audit Loan Collateral Report
9 Sample High-Risk Checking Accts
10 Sample High-Risk Transactions
11 Review Collections Summary Stats
12 Run FinCEN 314(a) Scan
13 Review Monthly Misc Receipts
14 Review Monthly Misc Advances

Employees/Insider/High Risk Mbrs

16 Audit Insider/Employee Activity
17 Insider Audit/Due Diligence Rpt
18 Audit File Maintenance
19 Print File Maintenance Report
20 Employee Security Reports

Configurations

21 Audit Employee Security Config
22 Audit Reg D Configuration
23 Audit Reg E Triggers for Stmts
24 Audit BSA Configuration
25 Audit Dormancy Configuration
26 Print List of Tran Code/Origins
27 ✳ Review Other Configurations

Menu option ☐ Speed sequence ☐
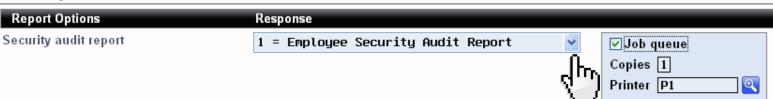Search for: ☐

Learn About This Feature

Adjust 90 Day Delinquency

Network Links

General Ledger

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Auditing Functions
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CU Check Processing
Deluxe ATM/Debit
EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

General Ledger Processing

1 ● Create/Post Journal Entries
2 ● Chart of Accounts Maintenance
3 ● Work With CU Budget
4 ● Financial Report Configuration
5 ● Update Change Fund Summary
6 ● Update Teller Drawer Summary
7 ● End of Month Processing
8 ● Calc/Post Adjustmnt for Delq Lns

General Ledger Inquiries

9 ● Smart Operator: Daily Ops Log
10 ● Journal History Inquiry
11 ● Trial Balance G/L Verification
12 ● Vault G/L Verification
13 ● CU Check Disbursements

Print Functions

16 ● Print CU Financials
17 ● Print GL Trial Balance (monthly)
18 ● Print GL History (daily)
19 ● Print GL Chart of Accounts
20 ● Print Financial Rpt Config
21 ● Print TR System Journal Analysis
22 ● Print Shared Branch Settlement

Audit Functions

24 ✳ AIRES File Functions
25 ✳ Auditing Functions

Additional Menus

27 ✳ Member Inquiry Functions
28 ✳ GL/Acct Report Functions

Ask the AnswerBook

Menu option [ ]   Speed sequence [ ]

Search for: [ ]

958) 4/01/11 10:05:27

Learn About This Feature

Network Links

Calculate/Post Adjustment for Delinquent Loans

Month/year to process Mar 2011 [MMYY]

Calculate adjustment for loans more than 03 months delinquent

Loan categories to include Select ALL selected

(Written-off loans will automatically be excluded.)

Post journal entries 1 = By member branch/location

Post adjusting entries to income 1 = Separately by loan category

Offset G/L account (contra accrued interest) [   ]

Cancel F7
Select Ln Catg F14

Enter does not post. Next step: Review accounts.

FR (3988) 4/01/11 10:06:33

Learn About This Feature

Network Links

Calculate/Post Adjustment for Delinquent Loans

Month/year to process **Mar 2011** [MMYY]

Calculate adjustment for loans more than **03** months delinquent

Loan categories to include   **Select**   ALL selected

(Written-off loans will automatically be excluded.)

Post journal entries   **1 = By member branch/location**
                         1 = By member branch/location
                         2 = All to branch/location

Post adjusting entries to income   **1 = Separately by loan category**

Offset G/L account (contra accrued interest)   [   ] 🔍

Cancel	F7
Select Ln Catg	F14

ℹ Enter does not post. Next step: Review accounts.

Learn About This Feature

Network Links

Calculate/Post Adjustment for Delinquent Loans

Month/year to process   Mar 2011   [MMYY]

Calculate adjustment for loans more than   03   months delinquent

Loan categories to include   Select   ALL   selected

(Written-off loans will automatically be excluded.)

Post journal entries   1 = By member branch/location

Post adjusting entries to income   1 = Separately by loan category

Offset G/L account (contra accrued interest)   751.99

Cancel	F7
Select Ln Catg	F14

Enter does not post. Next step: Review accounts.

(3988) 4/01/11 10:06:33

Learn About This Feature

Network Links

Calculate/Post Adjustment for Delinquent Loans

Month/year to process **Mar 2011** [MMYY]

Calculate adjustment for loans more than **03** months delinquent

Loan categories to include **Select**   ALL selected

(Written-off loans will automatically be excluded.)

Post journal entries **1 = By member branch/location**

Post adjusting entries to income **1 = Separately by loan category**

1 = Separately by loan category
2 = To single income G/L account

Offset G/L account (contra accrued

Cancel	F7
Select Ln Catg	F14

Enter does not post. Next step: Review accounts.

(3988) 4/01/11 10:06:33

Learn About This Feature

Calculate/Post Adjustment for Delinquent Loans

Month/year to process **Mar 2011** [MMYY]

Calculate adjustment for loans more than **03** months delinquent

Loan categories to include **Select** **ALL** selected

(Written-off loans will automatically be excluded.)

Post journal entries **1 = By member branch/location**

Post adjusting entries to income **1 = Separately by loan category**

Offset G/L account (contra accrued interest)

Cancel F7

Select Ln Catg F14

i Enter does not post. Next step: Review accounts.

(3988) 4/01/11 10:06:33

Network Links

Learn About This Feature

Network Links

Calculate/Post Adjustment for Delinquent Loans

Month/year to process   Mar 2011   🔢 [MMYY]

Calculate adjustment for loans more than   03   months delinquent

Loan categories to include   **Select**   ALL selected

(Written-off loans will automatically be excluded.)

Post journal entries   1 = By member branch/location ▾

Post adjusting entries to income   1 = Separately by loan category ▾

Offset G/L account (contra accrued interest)   751.99 🔍

Cancel   F7

Select Ln Catg   F14

ⓘ   Enter does not post. Next step: Review accounts.

Calculate/Post Adjustment for Delinquent Loans

Jan 2011

Corp ID 01

Loans more than 03 months delinquent

Loan categories included ALL

Total adjustment to be posted to G/L account 751.99

Amount 91,148.83

Branch	Income G/L Account		# of Accounts	Current Balance	Interest Due
10	111.30	INT INCOME - SECURED CLOSED END LOANS	1	583.57	1.80
11	111.30	INT INCOME - SECURED CLOSED END LOANS	2	33,140.48	2,003.53
01	111.04	INT INCOME - SIGNATURE LOANS	27	220,663.19	8,233.47
03	111.04	INT INCOME - SIGNATURE LOANS	6	41,275.76	2,154.89
04	111.04	INT INCOME - SIGNATURE LOANS	6	60,647.81	4,346.53
05	111.04	INT INCOME - SIGNATURE LOANS	9	75,941.86	6,822.76
06	111.04	INT INCOME - SIGNATURE LOANS	4	43,670.29	1,529.40
08	111.04	INT INCOME - SIGNATURE LOANS	6	20,875.54	1,361.12
10	111.04	INT INCOME - SIGNATURE LOANS	3	11,845.80	431.48
11	111.04	INT INCOME - SIGNATURE LOANS	1	3,075.21	188.90
01	111.22	INT INCOME - FIXED RATE MORTGAGES	1	53,219.16	2,077.98
05	111.22	INT INCOME - FIXED RATE MORTGAGES	1	194,196.33	5,908.20
01	111.21	INT INCOME - CLOSED END HOME EQUITY	3	197,314.99	14,001.94
03	111.21	INT INCOME - CLOSED END HOME EQUITY	1	57,600.00	502.36
04	111.21	INT INCOME - CLOSED END HOME EQUITY	2	213,858.12	7,941.46
04	111.35	INT INCOME - RECREATIONAL VEHICLE	1	22,417.38	936.61
01	111.40	INT INCOME - OVERDRAFT PROTECTION	6	7,961.00	740.90
03	111.40	INT INCOME - OVERDRAFT PROTECTION	2	3,765.35	286.71
04	111.40	INT INCOME - OVERDRAFT PROTECTION	1	489.50	29.10

↑ ↓

Totals	170	2,261,628.51	91,148.83
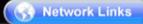
Backup	F3
Create J/E	F5
Can...	F7
Pri... ort	F14

(3987) 4/01/11 10:11:08

Network Links

Calculate/Post Adjustment for Delinquent Loans

Create a J/E batch using the following settings

Corp ID   01

Effective posting date   Mar 31, 2011   [MMDDYY]   J/E ID   J/E ID #   110401

Reversal date   Apr 01, 2011   [MMDDYY]

Backup   F3
Create J/E   F5
Cancel   F7

(3989) 4/01/11 10:11:18

Calculate/Post Adjustment for Delinquent Loans

Create a J/E batch using the following settings

Corp ID   01

Effective posting date   Mar 31, 2011   [MMDDYY]   J/E ID   12   J/E ID #   110401

Reversal date   Apr 01, 2011   [MMDDYY]

Backup	F3
Create J/E	F5
Cancel	F7

Calculate/Post Adjustment for Delinquent Loans

Create a J/E batch using the following settings

Corp ID   01

Effective posting date   Mar 31, 2011   [MMDDYY]   J/E ID   12   J/E ID #   110401

Reversal date   Apr 01, 2011   [MMDDYY]

Session 0 CU*BASE GOLD - Confirm

Add/Update	F5
Bypass	F8

JOURNAL ENTRY BATCH WILL BE CREATED, AWAITING
POSTING TO YOUR GENERAL LEDGER

(32)   Learn About This Feature

Backup

Create J

Cancel

Network Links

General Ledger

Menus

ACH/Payroll
Auditing Functions
Back Office
Check/ATM Proc
Collections
Configuration
Co-op ATM/Debit
CU Check Processing
Deluxe ATM/Debit
EDS ATM/Debit

Speed Sequences

Account Maint
Acct Adjustment (Coded)
Acct Adjustment (Full)
ATM Check Digit Calc
ATM Offline Card Setup
Calc Number of Days
Check Digit Calculator
Close Member/Accts
Club Member Maint
Collection Processing

General Ledger Processing

1 Create/Post Journal Entries
2 Chart of Accounts Maintenance
3 Work With CU Budget
4 Financial Report Configuration
5 Update Change Fund Summary
6 Update Teller Drawer Summary
7 End of Month Processing
8 Calc/Post Adjustmnt for Delq Lns

General Ledger Inquiries

9 Smart Operator: Daily Ops Log
10 Journal History Inquiry
11 Trial Balance G/L Verification
12 Vault G/L Verification
13 CU Check Disbursements

Print Functions

16 Print CU Financials
17 Print GL Trial Balance (monthly)
18 Print GL History (daily)
19 Print GL Chart of Accounts
20 Print Financial Rpt Config
21 Print TR System Journal Analysis
22 Print Shared Branch Settlement

Audit Functions

24 AIRES File Functions
25 Auditing Functions

Additional Menus

27 Member Inquiry Functions
28 GL/Acct Report Functions

Ask the AnswerBook

Menu option ☐   Speed sequence ☐

Search for: ☐

958J 4/01/11 10:05:27

Learn About This Feature

Available Balance Information on Secondary Transaction Description

Session 0 CU*BASE GOLD - Additional Transaction Information

Backup	F3

Seq #   07522

Account   -110   TUTTI M FRUTTI

Description   AVAIL BALANCE WAS $74.60- BEFORE ACH/COMBINED IN
                                     S

Date	Amount	Check #	Balance	Description	Transfer Acct
Mar 09, 2011	35.00-		4,960.40	BOUNCE PROTECT FEE	

(395)   Learn About This Feature

Cash Back Calculator

Individual Account

Click For Procedures

Network Links

Cash	0.00	
Outside checks →	500.00	# items 1
In-house checks →	0.00	
Total funds in	500.00	

Name **SALLY MEMBER**
Account #
Tiered Svc level **VIP-PLATINUM**

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95	99.95	REGULAR SAVINGS	000	0.00		0.00			
20,814.98	20,814.98	GROWTH SAVINGS	080	0.00		0.00			
20,598.30	598.30	CERTIFICATE	301	0.00		0.00			

Verify Member	F1
Trans Override	F2
Post	F5
Misc Receipts	F8
Bal Fwd/New Mbr	F9
Bal Fwd/This Mbr	F11
Cancel	F12
Unlock # Items	F13
Sales Tools	F15
In-House Checks	F16
Outside Checks	F17
Phone Operator	F18
Toggle Card #	F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in		500.00
Check cash fee	-	0.00
Net total of transactions	-	0.00
Cash back		500.00

Refresh Cash Back

Deposit Calculator

(3104) 4/01/11 15:23:17   **5050-Warning: A Hold was put on this account in Funds-In.**   Learn About feature

Network Links

Click For Procedures **Individual Account**

Cash	0.00	Name	SALLY MEMBER
Outside checks	500.00 # items 1	Account #	
In-house checks	0.00	Tiered Svc level	VIP-PLATINUM
Total funds in	500.00		

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95				0.00		0.00			
20,814.98				0.00		0.00			
20,598.30				0.00		0.00			

Deposit Calculator

Amount Available for Deposit

Current total	500.00
Cash back	0.00
Amount available for deposit	500.00

Click red X to close Calculator. Right-click on Deposit Amount field and choose "Paste Deposit".

Verify Member   F1
Trans Override   F2
Post   F5
Misc Receipts   F8
Bal Fwd/New Mbr F9
Bal Fwd/This Mbr F11
Cancel   F12
Unlock # Items   F13
Sales Tools   F15
In-House Checks F16
Outside Checks   F17
Phone Operator   F18
Toggle Card #   F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in	500.00
Check cash fee -	0.00
Net total of transactions -	0.00
Cash back	500.00

Refresh Cash Back

Deposit Calculator

Learn About This Feature

Network Links

Individual Account

Click For Procedures

Cash	0.00	Name	SALLY MEMBER
Outside checks	500.00 # items 1	Account #	
In-house checks	0.00	Tiered Svc level	VIP-PLATINUM
Total funds in	500.00		

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95				0.00		0.00			
20,814.98				0.00		0.00			
20,598.30				0.00		0.00			

Deposit Calculator

Amount Available for Deposit

Current total	500.00
Cash back	350.00
Amount available for deposit	500.00

Click red X to close Calculator. Right-click on Deposit Amount field and choose "Paste Deposit"

Verify Member	F1
Trans Override	F2
Post	F5
Misc Receipts	F8
Bal Fwd/New Mbr	F9
Bal Fwd/This Mbr	F11
Cancel	F12
Unlock # Items	F13
Sales Tools	F15
In-House Checks	F16
Outside Checks	F17
Phone Operator	F18
Toggle Card #	F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in		500.00
Check cash fee	-	0.00
Net total of transactions	-	0.00
Cash back		500.00

Refresh Cash Back

Deposit Calculator

Learn About This Feature

Network Links

Individual Account

Click For Procedures

Cash	0.00
Outside checks	500.00 # items 1
In-house checks	0.00
Total funds in	500.00

Name	SALLY MEMBER
Account #	
Tiered Svc level	VIP-PLATINUM

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95				0.00		0.00			
20,814.98				0.00		0.00			
20,598.30				0.00		0.00			

Deposit Calculator

Amount Available for Deposit

Current total	500.00
Cash back	350.00
Amount available for deposit	150.00

Click red X to close Calculator. Right-click on Deposit Amount field and choose "Paste Deposit".

Verify Member	F1
Trans Override	F2
Post	F5
Misc Receipts	F8
Bal Fwd/New Mbr	F9
Bal Fwd/This Mbr	F11
Cancel	F12
Unlock # Items	F13
Sales Tools	F15
In-House Checks	F16
Outside Checks	F17
Phone Operator	F18
Toggle Card #	F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in	500.00
Check cash fee -	0.00
Net total of transactions -	0.00
Cash back	500.00

Refresh Cash Back

Deposit Calculator

(3104) 4/01/11 15:14:53

Learn About This Feature

Individual Account

Click For Procedures

Cash	0.00
Outside checks	500.00
In-house checks	0.00
Total funds in	500.00

items   1

Name   SALLY MEMBER
Account #
Tiered Svc level   VIP-PLATINUM

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95	99.95	REGULAR SAVINGS	000	0.00		0.00			
20,814.98	20,814.98	GROWTH SAVINGS	080	0.00		0.00			
20,598.30	598.30	CERTIFICATE	301	0.0		0.00			

Verify Member	F1
Trans Override	F2
Post	F5
Misc Receipts	F8
Bal Fwd/New Mbr	F9
Bal Fwd/This Mbr	F11
Cancel	F12
Unlock # Items	F13
Sales Tools	F15
In-House Checks	F16
Outside Checks	F17
Phone Operator	F18
Toggle Card #	F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in	500.00
Check cash fee -	0.00
Net total of transactions -	0.00
Cash back	500.00

Refresh Cash Back

Deposit Calculator

(3104) 4/01/11 15:14:53

Learn About This Feature

Network Links

Click For Procedures **Individual Account**

Cash	0.00		Name	SALLY MEMBER
Outside checks	500.00	# items 1	Account #	
In-house checks	0.00		Tiered Svc level	VIP-PLATINUM
Total funds in	500.00			

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95	99.95	REGULAR SAVINGS	000	0.00		0.00			
20,814.98	20,814.98	GROWTH SAVINGS	080	0.00					
20,598.30	598.30	CERTIFICATE	301	0.00					

Cut	Ctrl+X	
Copy	Ctrl+C	
Paste	Ctrl+V	
Paste Deposit	(None)	

Verify Member F1
Trans Override F2
Post F5
Misc Receipts F8
Bal Fwd/New Mbr F9
Bal Fwd/This Mbr F11
Cancel F12
Unlock # Items F13
Sales Tools F15
In-House Checks F16
Outside Checks F17
Phone Operator F18
Toggle Card # F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in	500.00	Refresh Cash Back
Check cash fee	- 0.00	
Net total of transactions	- 0.00	Deposit Calculator
Cash back	500.00	

Learn About This Feature

Individual Account

Click For Procedures

Network Links

Cash	0.00
Outside checks	500.00
In-house checks	0.00
Total funds in	500.00

items 1

Name SALLY MEMBER
Account #
Tiered Svc level VIP-PLATINUM

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95	99.95	REGULAR SAVINGS	000	0.00		0.00			
20,814.98	20,814.98	GROWTH SAVINGS	080	150.00		0.00			
20,598.30	598.30	CERTIFICATE	301	0.00		0.00			

Verify Member   F1
Trans Override   F2
Post   F5
Misc Receipts   F8
Bal Fwd/New Mbr F9
Bal Fwd/This Mbr F11
Cancel   F12
Unlock # Items   F13
Sales Tools   F15
In-House Checks F16
Outside Checks   F17
Phone Operator   F18
Toggle Card #   F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in	500.00
Check cash fee	- 0.00
Net total of transactions	- 0.00
Cash back	500.00

Refresh Cash Back

Den Calcu

(3104) 4/01/11 10:52:29

Learn About This Feature

Network Links

Individual Account

Click For Procedures

Cash	0.00	
Outside checks	500.00	# items 1
In-house checks	0.00	
Total funds in	500.00	

Name **SALLY MEMBER**

Account #

Tiered Svc level **VIP-PLATINUM**

Loan Payoff Or Current Balance	Loan Payment Or Net Available	Description Toggle Nicknames	Account Type	Deposit Amount	IRA	Withdrawal Amount	IRA	Proc Code	JO
104.95	99.95	REGULAR SAVINGS	000	0.00		0.00			
20,814.98	20,814.98	GROWTH SAVINGS	080	150.00		0.00			
20,598.30	598.30	CERTIFICATE	301	0.00		0.00			

Verify Member	F1
Trans Override	F2
Post	F5
Mbr Receipts	F8
Bal Fwd/New Mbr	F9
Bal Fwd/This Mbr	F11
Cancel	F12
Unlock # Items	F13
Sales Tools	F15
In-House Checks	F16
Outside Checks	F17
Phone Operator	F18
Toggle Card #	F22

☐ Suppress receipt   ☐ Suppress balances

Total funds in		500.00
Check cash fee	-	0.00
Net total of transactions	-	150.00
Cash back		350.00

Refresh Cash Back

Deposit Calculator

(3104) 4/01/11 10:53:50

Learn About This Feature
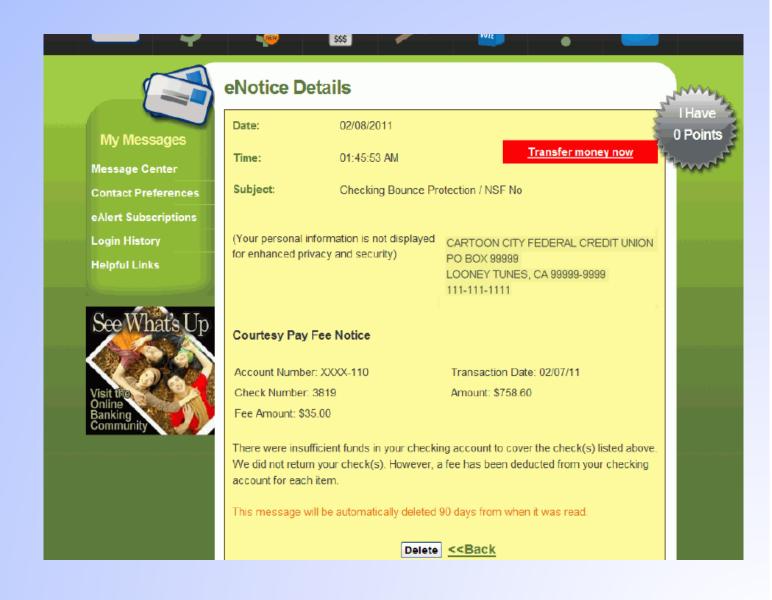
ATM Surcharge Rebate

- ATM Surcharge Routine
- By Dividend Application
- Qualified Dividends

Member Navigation in It's Me 247

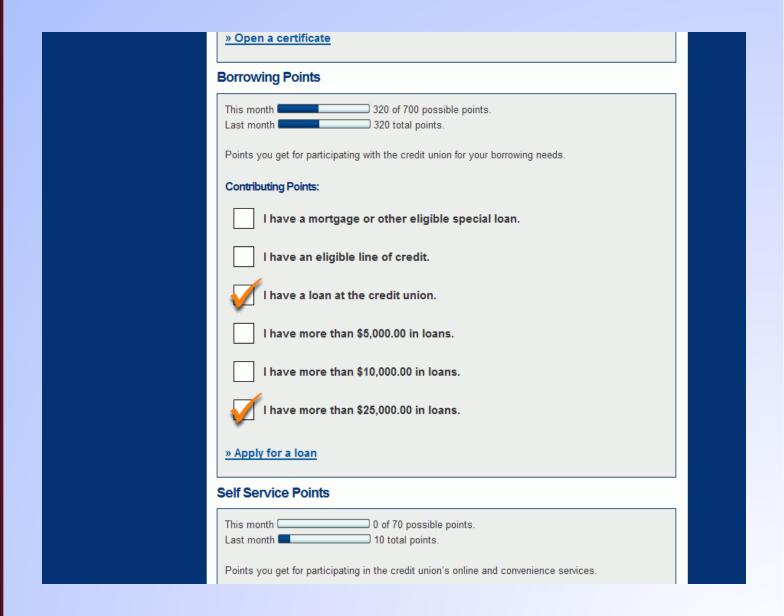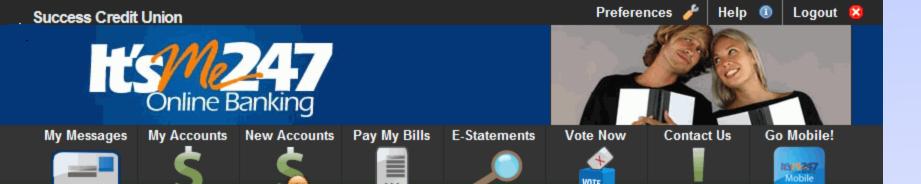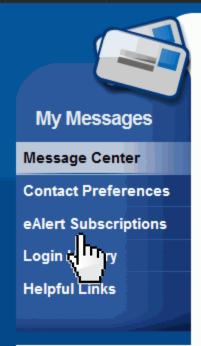- Helpful links in e-Notices
- Tiered Services Enhancements

» Open a certificate

Borrowing Points

This month ▮▮▮▮▮▮▮ 320 of 700 possible points.
Last month ▮▮▮▮▮▮▮ 320 total points.

Points you get for participating with the credit union for your borrowing needs.

Contributing Points:

☐ I have a mortgage or other eligible special loan.

☐ I have an eligible line of credit.

☑ I have a loan at the credit union.

☐ I have more than $5,000.00 in loans.

☐ I have more than $10,000.00 in loans.

☑ I have more than $25,000.00 in loans.

» Apply for a loan

Self Service Points

This month ▯▯▯▯▯▯ 0 of 70 possible points.
Last month ▮▯▯▯▯▯ 10 total points.

Points you get for participating in the credit union's online and convenience services.

E-Alerts Enhancements

It'sMe247
Online Banking

My Messages | My Accounts | New Accounts | Pay My Bills | E-Statements | Vote Now | Contact Us | Go Mobile!

My Messages

Message Center

Contact Preferences

eAlert Subscriptions

Login History

Helpful Links

Message Center

Filter Messages: eAlerts

Messages

	Subject	Date
✉	Password Change Notification	02/21/2011

Page will timeout in 4:18

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NCUA

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390 P

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Come in We're
OPEN

It'sMe247
Online Banking

| My Messages | My Accounts | New Accounts | Pay My Bills | E-Statements | Vote Now | Contact Us | Go Mobile! |

Create an eAlert Subscription

Account Balance eAlert

Send an eAlert message at the end of each business day when my account balance is above or below the threshold

My Messages

Message Center

Contact Preferences

eAlert Subscriptions

Login History

Helpful Links

CU*SECURE
Are You Safe?

I Have
390 Poin

Account:	000 - REGULAR SAVINGS
Send an eAlert when my account balance is above:	$0.00
Send an eAlert when my account balance is below:	$0.00

Delivery method options:

- ⦿ Only to Secure Message Center
- ◯ Secure Message Center with email reminder
- ◯ Send the complete alert via email only

It'sMe247
Online Banking

My Messages	My Accounts	New Accounts	Pay My Bills	E-Statements	Vote Now	Contact Us	Go Mobile!

Create an eAlert Subscription

Account Balance eAlert

Send an eAlert message at the end of each business day when my account balance is above or below the threshold

Account: 000 - REGULAR SAVINGS ▼
    000 - REGULAR SAVINGS
    050 - XTRACASH

Send an eAlert when my account balance is above:

Send an eAlert when my account balance is below: $0.00

Delivery method options:

    Only to Secure Message Center ⦿
    Secure Message Center with email reminder ○
    Send the complete alert via email only ○

I Have 390 Points

CU*SECURE
Are You Safe?

90

It'sMe247
Online Banking

My Messages | My Accounts | New Accounts | Pay My Bills | E-Statements | Vote Now | Contact Us | Go Mobile!

Create an eAlert Subscription

Account Balance eAlert

Send an eAlert message at the end of each business day when my account balance is above or below the threshold

My Messages

Message Center

Contact Preferences

eAlert Subscriptions

Login History

Helpful Links

I Have
390 Poin

Account: 050 - XTRACASH

Send an eAlert when my account balance is $0.00
above:

Send an eAlert when my account balance is   [   ]
below:

Delivery method options:

Only to Secure Message Center   ●
Secure Message Center with email reminder   ○
Send the complete alert via email only   ○

CU*SECURE
Are You Safe?

91

It'sMe247
Online Banking

| My Messages | My Accounts | New Accounts | Pay My Bills | E-Statements | Vote Now | Contact Us | Go Mobile! |

Create an eAlert Subscription

Account Balance eAlert

Send an eAlert message at the end of each business day when my account balance is above or below the threshold

My Messages

Message Center

Contact Preferences

eAlert Subscriptions

Login History

Helpful Links

CU*SECURE
Are You Safe?
Get the latest

I Have
390 Poin

Account:	050 - XTRACASH
Send an eAlert when my account balance is above:	$0.00
Send an eAlert when my account balance is below:	500.00

Delivery method options:

- ⦿ Only to Secure Message Center
- ○ Secure Message Center with email reminder
- ○ Send the complete alert via email only
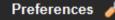
Need to update your email address?

It's Me 247
Online Banking

My Messages	My Accounts	New Accounts	Pay My Bills	E-Statements	Vote Now	Contact Us	Go Mobile!

Create an eAlert Subscription

Account Balance eAlert

Send an eAlert message at the end of each business day when my account balance is above or below the threshold

My Messages

Message Center

Contact Preferences

eAlert Subscriptions

Login History

Helpful Links

I Have
390 Poi...

Account:	050 - XTRACASH
Send an eAlert when my account balance is above:	$0.00
Send an eAlert when my account balance is below:	500.00

Delivery method options:

- ○ Only to Secure Message Center
- ○ Secure Message Center with email reminder
- ◉ Send the complete alert via email only

Need to update your email address?   amember@yahoo.com

Visit Our Site
for rates, hours, and more
click here

Come in We're

Subject: Account Balance eAlert

The available balance in your 003 XTRACASH SAVINGS was above $5,000.00 at 11:02 AM ET on 03/08/2011.

This eAlert is being sent at your request. If you do not wish to continue receiving these alerts, log in to online banking as usual and click "My Messages" then "eAlert Subscriptions."

ABC Credit Union
123-456-7890
www.abccu.org
Connecting to you is important to us. Should you like to unsubscribe please visit http://memberreach.com/unsubscribe
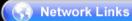
Member eAlert Account Balance Detail Maintenance

UPDATE

Network Links

Member	SALLY MEMBER
Email address	
eAlert type	Account Balance
Account	000 REGULAR SAVINGS

Send eAlert when my account balance is above   `99,999.99`

Send eAlert when my account balance is below   `0.00`

Send eAlert   `1 = Only to secure message center`

1 = Only to secure message center
2 = Only to secure message center with a simple email reminder
3 = Send the complete alert via email only

Backup	F3
Update	F5
Cancel	F7

Learn About This Feature

Certificate Enhancements

- Principal Distribution Certificates
- Bump Rate Certificates

Opt In/Opt Out

- Moved "Allow member" from OPER
- Customized Text

Network Links

Online Banking Configuration

Corp ID 01

☑ **Allow new membership application online** [**Member Instructions**]

Dividend application to be used **SH**

☑ Apply membership application fee

☑ Activate savings rate board [**Member Instructions**]

☑ Activate certificate rate board [**Member Instructions**]

☑ Activate loan rate board [**Member Instructions**]

For applications, display co-applicant info `3 = Do Not Display`

Allow maintenance of personal info by member (online) `R = Reviewed Update (Approval Required)`

CU email address for contact requests ✉ `successcu@memberreach.com`

☑ Allow member to change Reg E opt in/out choice [**Member Instructions**]

☑ Allow member to enter account nicknames

# of days a new member has to log in to online banking `7` (1-7)

Backup F3
Cancel F7
Bypass F8
Continue Ent

Learn About This Feature

On Demand FinCEN Scan

- Now in CU*BASE
- Upload privileges needed

Additional Screen Changes

- Collections Summary
- ATM/Debit Sort

Collections Summary

Amounts: **All Collections**

Yesterday **Feb 20, 2011** [MMDDYYYY]   Branch **99** 🔍 (99 = All)

Category	1 Day - 1 Month	1 - 2 Months	2 - 6 Months	6 - 12 Months	Over 12 Months	Total All	Total Reportable
Delinquent loans	10,306,018	2,239,359	3,748,444	1,129,782	91,638	17,515,241	4,969,864
Negative balances	62,892	0	1,052	0	0	63,944	1,052
Overline accounts	2,833,068	0	0	0	0	2,833,068	0
Written off loans	343	63,617	721,494	5,800,032	3,406,811	9,992,297	9,928,337

Last week **Feb 19, 2011** [MMDDYYYY]

Category	1 Day - 1 Month	1 - 2 Months	2 - 6 Months	6 - 12 Months	Over 12 Months	Total All	Total Reportable
Delinquent loans	10,545,777	2,414,278	3,660,703	1,129,782	91,638	17,842,178	4,882,123
Negative balances	62,441	1,052	0	0	0	63,493	0
Overline accounts	2,900,225	0	0	0	0	2,900,225	0
Written off loans	343	63,617	721,494	5,800,032	3,406,811	9,992,297	9,928,337

Last month **Jan 31, 2011** [MMDDYYYY]

Category	1 Day - 1 Month	1 - 2 Months	2 - 6 Months	6 - 12 Months	Over 12 Months	Total All	Total Reportable
Delinquent loans	15,218,505	3,632,802	3,228,267	1,018,143	76,383	23,174,100	4,322,793
Negative balances	82,691	2,214	0	0	0	84,905	0
Overline accounts	1,895,965	0	0	0	0	1,895,965	0
Written off loans	343	63,617	731,615	5,875,460	3,319,839	9,990,874	9,926,914

Clear Filter F2	Cancel F7	Category F8	Collector F10	Dealer F11	Memo Summary F13

Toggle Accts/Amt F15

(3454) 4/01/11 15:00:28

Learn About This Feature

ATM/Debit Card Maintenance

UPDATE

Relationship account   SALLY   MEMBER

Card # Sort	Seq #	Card Type Sort	Card Status / Desc Sort	Embossed Name Line 1	Embossed Name Line 2	Last Used
5	2	DEBIT CARD	ACTIVE/OPEN	MEMBER		Feb 18, 2011
5	3	DEBIT CARD	ACTIVE/OPEN			Sep 25, 2009
5	1	DEBIT CARD	CLOSED	MEMBER		
6	1	ATM CARD	ACTIVE/OPEN	TEST		
6	2	ATM CARD	ACTIVE/OPEN	MEMBER		
6	3	ATM CARD	ACTIVE/OPEN			

- Accounts
- Reorder Card/PIN
- Counters
- Close
- Activity
- Maintenance
- Change Status

↑ ↓

Backup	F3	Add Card	F6	Cancel	F7

Learn About This Feature

ProDOC

- **Smart Scanning**

- **Dual CU*BASE/ProDOC Sign-on**
  - Naming convention used - johns_cua0860 with Teller permissions
  - Make edits to permissions as needed, clean up old user IDs
  - Items archived under this ID
  - Going forward single sign-on generate ProDOC ID, but password system generated. Use Admin to reset password if needed for archive (including archived loan/membership forms)

And more…

- Enhancements for Deposit Item Fees
- Shared Branch Configuration – Inquiry/Phone Operator separation
- Secondary transfer description on both accounts via online banking transfer
- Credit unions can select to never expire online banking passwords

And more...

- Controls for ending ballot early
- Lowest and highest statistics – Teller Activity Day of Month
- View-only loan configuration screens
- 360 rules for ACH payments
- Collections Summary Inquiry shows total delinquent accounts

And more…

- SECNAMES EOM file
- Remitter on corporate check stub
- Online banking username from Phone and Inquiry

Questions?

- How can I share this information at my credit union to further train staff?

Digging Deeper

- Resources available
  - http://www.cuanswers.com/client_reference.php for CU*BASE reference materials
  - http://www.cuanswers.com/client_reference_itsme.php for **It's Me 247** reference materials
  - http://www.cuanswers.com/doc/gold/gold.htm for CU*BASE GOLD online help

Thank you for attending!

CU Answers Education