

Announcement

CU*@HOME RELEASE APRIL 4, 2005

On Monday, April 4, 2005, we will be releasing some changes to the CU*@HOME home banking application. In addition to changes related to online credit cards (currently in beta-testing) and remote CoWWW servers for specific clients, there will also be a few important changes to the Transfers feature.

- ◆ If your credit union allows member-to-member transfers *and* you use Transfer Control to control where funds can be transferred, members will now see **drop-down lists** showing all of the account numbers and names to which they can transfer funds.

Once they select the other member's name, they can then select from a second drop-down list of that member's account suffixes (balances are not shown for the other member).

TRANSFER MONEY

Transfer Funds
(Transfer funds within my own account)

Transfer Amount: 50.00
Account From: 000000750 - JOHN Q MEMBER
Suffix From: 000 - REGULAR SAVINGS - \$4,274.52
Account To: 003888892 - SUSIE Q MEMBER
Suffix To: 020 - PREFERRED SHARE

Next

- ⇒ Without transfer control the member would still need to manually enter the account base and suffix to transfer to. Contact Client Services if you would like to discuss activating transfer control settings for your members.

- ◆ We are reinstating the **confirmation screen** for transfers. After entering transfer information, the member will click "Next" to proceed to the confirmation, then must click "Accept" to complete the transfer. (If they click "Cancel" instead there will also be a message stating that the transfer was not completed.)

TRANSFER MONEY

Transfer Funds
(Transfer funds within my own account)

Please verify this transfer.

Transfer Amount: \$50.00
Account From: 000000750
Suffix From: 000 - REGULAR SAVINGS
Account To: 003888892
Suffix To: 020 - PREFERRED SHARE

Back Accept

- ◆ You will also see a **new link** at the top of the page to go back and forth between regular transfers and intra-member transfers.

We hope your members will like the changes! If you have any questions, please contact a Client Service Representative at 800-327-3478 or 616-285-5711.

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