

Server Assurance Plan

FOR YOUR
BUSINESS

Complete Server Management

Server Assurance is a comprehensive service designed to ensure that your critical data servers (file servers, e-mail, database, etc) are configured properly, monitored around the clock, and kept up to date and within manufacturer guidelines.

These services will help maintain data security by making sure your server is up to date with current patches, critical updates, and protected by anti-virus software and daily backups.

In the unlikely event a disaster occurs, you can rest assured your backups have been operational. We will regularly check the backup process and backup programs, looking for errors and omissions. The Server Assurance program includes regular file restores to ensure that backup media is maintaining data integrity, and full activity reports are e-mailed to you every week.

"WESCO Net's Server Assurance Plan is my peace of mind. Now can I focus on driving my business forward."

866-458-1174
wesconet.com



End-to-End Server Management

No Hassle Comprehensive Server Management

Why do I need Server Assurance?

Data is becoming the most important asset of most businesses today. It's easy to ignore a server system which consistently delivers data when you need it. However, just like an automobile, servers need regular maintenance to aid in the prevention of problems and costly repairs.

What We'll Do

Why You Need This

Patch server with latest security and stability software updates (24 hour response for security patches)

Most worms and hacker attacks exploit un-patched applications

Real time server monitoring and alerting

24x7 server hardware and software monitoring ensures your server never runs out of resources or is unable to provide mission critical services

Weekly security tests run against the server

Prompt alerting for insecure server configurations and conditions

Weekly review of backup logs

Failed backups can cost an organization literally thousands of dollars, and that's just to recover the data! We'll make sure you're always protected

Review Anti-Virus configuration; ensure updates are occurring to virus pattern and scan engine of server(s) and workstations (weekly)

Our weekly reviews ensure the A/V system is staying up to date across the enterprise to ensure maximum blanket protection of your data and computing assets

Unlimited User and Group Management

Don't worry about adding users and wondering if they have access to data you're trying to keep secure: we'll ensure the users belong to the proper groups, have access to the data they need, and nothing more.

File Recovery Test (Quarterly)

We verify backup tape integrity and recoverability of your data. Reports are provided to verify audit compliance

System Review (weekly)

Your server speaks volumes about what's really going on and we are listening and responding in real time to catch minor errors before they become serious or costly

Full Findings Report (weekly)

An easily understood report of work we've performed, software updates, configuration changes, and any errors are automatically delivered to your inbox