

Staying In the Loop

About Projects in the Pipeline



June 9, 2010

Inside:

- Planning for Software Releases 1
- CU*Answers in the Kitchen 2

Planning for Software Releases

Ever wonder what's coming down the pipe for CU*BASE or It's Me 247 online banking or other CU*Answers tools? This page is intended to help you keep in the loop for things that are in the pipeline or nearing completion.

What we hope you will get out of this page is a general understanding of

design (the "specs"), to production, to testing, to documentation, to communication and training for clients, then finally to implementation and follow-up. The process is time-tested and your understanding of the procedures will help you understand how our "factory" operates on a daily basis.

Here's what you will find on this page:

- What drives development decisions?
- What drives implementation timing?
- Who manages this development at CU*Answers?
- When are releases scheduled?

⇒ How can I keep track

>>>continued on page 2

the procedures and policies our teams must follow in reviewing project requests and monitoring how they move between the various stages of the development process: from initial request, to approval, to

The screenshot shows a web browser window displaying the CU*Answers website. The main heading is "Planning for Software Releases Updated June 3rd 2010". Below this, there are several sections: "What drives development decisions?", "What drives implementation timing?", and "Who manages this development at CU*Answers?". A red arrow points to a "Click here!" link in the right-hand sidebar.

http://www.cuanswers.com/client_release_planning.php

Planning for Releases (continued from page 1)

- of what's coming down the road?
- ⇒ Check out a Big Picture View (the coming year in development)
- ⇒ Review the Software Development Life Cycle (SDLC) Policy
- ⇒ Review the working Project Release Plan
- ⇒ Monitor the projects you've submitted
- ⇒ Read about projects already implemented

Check out this valuable resource today...and stay in the loop!

What's Cooking In the Kitchen?

We're always cooking up new ideas in the CU*Answers Kitchen! This web page lets us share some of our favorite recipes with you. These are some of the larger-scope projects that are in varying phases of development. This recipe page isn't

intended to show you the nitty-gritty specifics but rather showcase the general ingredients involved and the chef who is your point person if you do want more information.

Click through and check out what's cooking now... then and check

back later to see how the menu changes.

Bon Appétit!



CU*ANSWERS

6000 28th Street SE, Suite 100
Grand Rapids, MI 49546

Phone: 800.327.3478
Fax: 616.285.5735
E-mail: csr@cuanswers.com
Web: www.cuanswers.com

In the CU*Answers Kitchen

We're always cooking up new ideas here in the CU*Answers Kitchen and we'd like to share some of our current recipes with you. These are some of the large topic projects that are currently in varying phases of development. These "recipes" are not designed to show you the nitty-gritty specifics but rather showcase the general ingredients involved and the "chef" who is your point person if you do want more information.

Click through and check out what's cooking now and check back later to see how the menu changes.

Bon Appétit!

- 5300 Call Report Tools for CU*BASE
- Cash Transaction Reports (CTRs) from CU*BASE
- Collaborating on Compromised Plastics Procedures
- CU*SPY is getting an overhaul!
- Debit Card "Round Up"
- FinCEN Scans
- Foreign ID Handling
- It's Me 247 Enhancements In the Works
- Learn From a Peer
- Mortgage Payoff Tools
- New Standard ATM/Debit Card Platform
- OFAC Scanning Enhancements in the Works
- Online Ballots
- Personal Financial Management Tools in Online Banking
- Privacy 2010
- Regulation DD Amendments in 2010
- Regulation E: The Changing Face of ANR
- Responding to the Credit CARD Act / Reg. Z
- Switch Kits
- Trackers for Non-Members
- Understanding Your CU*Answers Invoice and Maximizing Your Return
- Windows 7 (32 bit) Certification

OFAC Scanning Enhancements in the Works

We are working on a (hopefully) final round of enhancements to our OFAC scanning capabilities that should address the remaining pieces credit unions have been requesting.

- Will add OFAC scan to the workflow when printing a check or money order for a member (Teller Proc Code C or M, or from Phone Op).
- Will develop a new log file that will have a record for every time an OFAC scan is done for anything but a member. This file, which will be viewable via CU*BASE Report

GOLD UPDATES

The next GOLD updates are currently scheduled for:

- Online CUs: 10.1 Jun. 13, 2010
- CU* Partners: 10.1 Jun. 27, 2010
- Self Processing CUs: 10.0 Jun 7 & 8, 2010
- 10.1 Jun. 27, 2010

LATEST NEWS

- CU*Answers Shifter Earns NCCO Certification - May 27
- CU*Answers West Expands to California - May 27
- WPCO Net Tools Successful Online Banking DR - May 27
- ADOC Expands Collaboration Resources - May 24
- Glacier Hills Upgrades to iDOC's Desktop Solutions - May 24
- ADOC Streamlines Loan Closing with Electronic Signatures - May 24
- Collaboration Creates Organic Growth for CUs - May 24

<http://www.cuanswers.com/kitchen/>