# Staying In the Loop

## About Projects in the Pipeline

**CU*ANSWERS**
A Credit Union Service Organization

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## Planning for Software Releases

Ever wonder what's coming down the pipe for CU*BASE or *It's Me 247* online banking or other CU*Answers tools? This page is intended to help you keep in the loop for things that are in the pipeline or nearing completion.

What we hope you will get out of this page is a general understanding of the procedures and policies our teams must follow in reviewing project requests and monitoring how they move between the various stages of the development process: from initial request, to approval, to

design (the "specs"), to production, to testing, to documentation, to communication and training for clients, then finally to implementation and follow-up. The process is time-tested and your understanding of the procedures will help you understand how our "factory" operates on a daily basis.

Here's what you will find on this page:

- **What drives development decisions?**
- **What drives implementation timing?**
- **Who manages this development at CU*Answers?**
- **When are releases scheduled?**
- ⇒ How can I keep track

**http://www.cuanswers.com/client_release_planning.php**

of what's coming down the road?

⇒ Check out a Big Picture View (the coming year in development)

⇒ Review the Software Development Life Cycle (SDLC) Policy

⇒ Review the working Project Release Plan

⇒ Monitor the projects you've submitted

⇒ Read about projects already implemented

Check out this valuable resource today...and stay in the loop!

# What's Cooking In the Kitchen?

We're always cooking up new ideas in the CU*Answers Kitchen! This web page lets us share some of our favorite recipes with you. These are some of the larger-scope projects that are in varying phases of development. This recipe page isn't intended to show you the nitty-gritty specifics but rather showcase the general ingredients involved and the chef who is your point person if you do want more information.

Click through and check out what's cooking now... then and check back later to see how the menu changes.

Bon Appétit!

http://www.cuanswers.com/kitchen/