

Sample Invoice for ABC Credit Union - October 2008

Separated into expense categories

Invoice Item	Amount	% of Total Invoice
Active Member Processing (all members)	\$ 9,128.56	
Closed Member Processing	\$ 284.40	
Disaster Recovery Processing	\$ 285.27	
IT Resource Allocation Fee (check transaction based)	\$ 1,742.07	
Credit Report Fees for Loan Originations	\$ 302.25	
Credit Reporting Fees	\$ 35.00	
Loan Decisioning Fees	\$ 61.00	
Service Charge Program Fees	\$ 160.00	
ACH Processing Fee Support	\$ 659.00	
OFAC, CPI Extract, Crdt Life & Disability, Misc IT Expenses	\$ 70.00	
Mortgage OTB Interface Fee	\$ 25.00	
Data Line Fees for Branch Network	\$ 1,370.00	
Hardware Network Maintenance	\$ 266.00	
Shipping Fees	\$ 9.84	
Subtotal Core Processing:	\$ 14,398.39	44.0%
ATM (pin based) Program Support Fees	\$ 3,456.90	
Debit (signature based) Program Support Fees	\$ 3,464.85	
Credit Card Program Support Fees	\$ 609.20	
Subtotal ATM Support:	\$ 7,530.95	23.0%
e-Commerce Fee (online banking, e-statements, e-alerts, ARU, etc)	\$ 2,400.00	
ARU Telephone Line Support Fees	\$ 25.00	
Subtotal Self Service Support:	\$ 2,425.00	7.4%
Bill Payment Program Support Fees (active)	\$ 1,160.70	
Bill Payment Program Support Fees (in-active)	\$ 633.00	
Bill Payment Transaction Fees	\$ 1,341.60	
Bill Payment Customer Service Support Fees	\$ 177.00	
Subtotal Bill Pay Services:	\$ 3,312.30	10.1%
Member Check Processing Fees	\$ 1,291.38	
Subtotal Check Processing:	\$ 1,291.38	3.9%
Check21 Processing Fees	\$ 1,884.35	
Subtotal Fed Deposit/Check 21:	\$ 1,884.35	5.8%
Data Archiving Fees	\$ 546.59	
Subtotal: Record Retention	\$ 546.59	1.7%
Outsourced Collection Services	\$ 1,250.00	
Web Hosting Services	\$ 25.00	
Subtotal: Professional Services	\$ 1,275.00	3.9%
Sales Tax	\$ 32.80	0.1%
Grand Total:	\$ 32,696.76	100.0%

Prepared for the "Understanding Your CU*Answers Invoice" focus group/training event
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