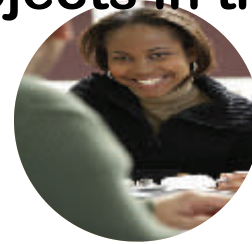


Staying In the Loop

About Projects in the Pipeline



October 29, 2009

Inside:

- Planning for Software Releases 1
- CU*Answers in the Kitchen 2

Planning for Software Releases

Ever wonder what's coming down the pipe for CU*BASE or It's Me 247 online banking or other CU*Answers tools? This page is intended to help you keep in the loop for things that are in the pipeline or nearing completion.

What we hope you will get out of this page is a general understanding of

design (the "specs"), to production, to testing, to documentation, to communication and training for clients, then finally to implementation and follow-up. The process is time-tested and your understanding of the procedures will help you understand how our "factory" operates on a daily basis.

Here's what you will find on this page:

- What drives development decisions?
- What drives implementation timing?
- Who manages this development at CU*Answers?
- When are releases scheduled?

⇒ How can I keep track

» continued on page 2

the procedures and policies our teams must follow in reviewing project requests and monitoring how they move between the various stages of the development process: from initial request, to approval, to

Planning for Software Releases
Updated October 6th 2009

Ever wonder what's coming for CU*BASE or It's Me 247 online banking or other CU*Answers tools? This page is intended to help you keep in the loop for things that are in the pipeline or nearing completion. Just remember that our development cycle is a long, breathing machine and we are committed to remaining flexible and nimble so that we can continue to meet the needs of our clients, partners, regulators, and, most importantly, your members. (In other words, all dates and stated projects are subject to change!)

What we hope you will get out of this page is a general understanding of the procedures and policies our teams must follow in reviewing project requests and monitoring how they move between the various stages of the development process: from initial request, to approval, to design (the "specs"), to production, to testing, to documentation, to communication and training for clients, then finally to implementation and follow-up. The process is time-tested and your understanding of the procedures will help you understand how our "factory" operates on a daily basis.

Business Drivers	Event Drivers	Client Drivers
Professional Services that push software development	Annual or periodic events that prompt changes in software	Client-related needs that push software development
<ul style="list-style-type: none"> • Mand SRB Bookkeeping • Audit Link • Lender/AVP (including Lender FE, Collections, Balance Sheets, Payroll Lending, etc.) • Shared (including Member Reach, Migration, etc.) • Guidelines • ADOC Innovations 	<ul style="list-style-type: none"> • Leadership Conference • CEO Strategies • Focus Groups 	<ul style="list-style-type: none"> • Regulatory changes • Software sales/contractual obligations • Custom work • Changes by 3rd-party vendors • Direct requests from clients

What drives implementation timing?
The Production Team meets on a bi-weekly basis to evaluate projects that are moving through the pipeline and getting

http://www.cuanswers.com/client_release_planning.php

Planning for Releases (continued from page 1)

- of what's coming down the road?
- ⇒ Check out a Big Picture View (the coming year in development)
- ⇒ Review the Software Development Life Cycle (SDLC) Policy
- ⇒ Review the working Project Release Plan
- ⇒ Monitor the projects you've submitted
- ⇒ Read about projects already implemented

Check out this valuable resource today...and stay in the loop!

What's Cooking In the Kitchen?

We're always cooking up new ideas in the CU*Answers Kitchen! This web page lets us share some of our favorite recipes with you. These are some of the larger-scope projects that are in varying phases of development. This recipe page isn't

intended to show you the nitty-gritty specifics but rather showcase the general ingredients involved and the chef who is your point person if you do want more information.

Click through and check out what's cooking now... then and check

back later to see how the menu changes.

Bon Appétit!



<http://www.cuanswers.com/kitchen/>

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