

Staying In the Loop

About Projects in the Pipeline



October 29, 2009

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Planning for Software Releases

Ever wonder what's coming down the pipe for CU*BASE or It's Me 247 online banking or other CU*Answers tools? This page is intended to help you keep in the loop for things that are in the pipeline or nearing completion.

What we hope you will get out of this page is a general understanding of the procedures and policies our teams must follow in reviewing project requests and monitoring how they move between the various stages of the development process: from initial request, to approval, to

design (the "specs"), to production, to testing, to documentation, to communication and training for clients, then finally to implementation and follow-up. The process is time-tested and your understanding of the procedures will help you understand how our "factory" operates on a daily basis.

Here's what you will find on this page:

- **What drives development decisions?**
- **What drives implementation timing?**
- **Who manages this development at CU*Answers?**
- **When are releases scheduled?**

⇒ How can I keep track

>>continued on page 2

Click here!

Planning for Software Releases
Updated October 6, 2009

Ever wonder what's coming for CU*BASE or It's Me 247 online banking or other CU*Answers tools? This page is intended to help you keep in the loop for things that are in the pipeline or nearing completion. We are committed to being flexible and nimble so that we can contribute to the needs of our clients, partners, regulators, and, most importantly, your members. (In other words, all of us and our clients are subject to change.)

What we hope you will get out of this page is a general understanding of the procedures and policies our teams must follow in reviewing project requests and monitoring how they move between the various stages of the development process: from initial request, to approval, to design ("the specs"), to production, to testing, to documentation, to communication and training for clients, then finally to implementation and follow-up. The process is time-tested and your understanding of the procedures will help you understand how our "factory" operates on a daily basis.

What drives development decisions?

There are many factors that control what projects can make it past the "what an interesting idea" stage into actual design specifications and programmer development (meaning: spending the CU\$O's money!). Here are some key drivers that influence your CU\$O every day (in no particular order):

Business Drivers	Event Drivers	Client Drivers
Professional Services that push software development	Annual or periodic events that prompt changes in software	Client-related needs that push software development
<ul style="list-style-type: none"> Bank EBS Bookkeeping Audit Link LenderVP (including Lender RE, Collection, Payroll, Payday Lending, etc.) StarPoint (including Member Reach, Xtension, etc.) CU*Answers #DOC Innovations 	<ul style="list-style-type: none"> Leadership Conference CEO Strategies Focus Groups 	<ul style="list-style-type: none"> Regulatory changes Software sales/contractual obligations Customer needs Changes by 3rd-party vendors Direct requests from clients

What drives implementation timing?

The Production Team meets on a bi-weekly basis to evaluate projects that are moving through the pipeline and getting

http://www.cuanswers.com/client_release_planning.php

Planning for Releases (continued from page 1)

of what's coming down the road?

- ⇒ Check out a Big Picture View (the coming year in development)
- ⇒ Review the Software Development Life Cycle (SDLC) Policy
- ⇒ Review the working Project Release Plan
- ⇒ Monitor the projects you've submitted
- ⇒ Read about projects already implemented

Check out this valuable resource today...and stay in the loop!

What's Cooking In the Kitchen?

We're always cooking up new ideas in the CU*Answers Kitchen! This web page lets us share some of our favorite recipes with you. These are some of the larger-scope projects that are in varying phases of development. This recipe page isn't

intended to show you the nitty-gritty specifics but rather showcase the general ingredients involved and the chef who is your point person if you do want more information.

Click through and check out what's cooking now... then and check

back later to see how the menu changes.

Bon Appétit!



In the CU*Answers Kitchen : CU*Answers - Windows Internet Explorer

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HOME - IN THE CU*ANSWERS KITCHEN

In the CU*Answers Kitchen

We're always cooking up new ideas here in the CU*Answers Kitchen and we'd like to share some of our current recipes with you. These are some of the large topic projects that are currently in varying phases of development. These recipes are not designed to show you the nitty-gritty specifics but rather showcase the general ingredients involved and the 'chef' who is your point person if you do want more information.

Click through and check out what's cooking now and check back later to see how the menu changes.

Bon Appétit!

Cu*Spy is getting an overhaul!

If you attended this year's Leadership Conference, we are working on a major project to replace the CoWWWW Software (CoWWWW product) with tools from eDOC Innovations. We are excited about the use of eDOC's iDocVULF product that many of you have been using for e-Receipts and electronic statements. This will allow us to invest our investment and partnership with eDOC Innovations in a more efficient and cost effective way of the software while keeping costs low.

CU*SPY change is coming. CU*SPY the next generation of online reports and statements

Proposed Changes to the FACT Ad Response to the CARD Act CARD Ad Teller Cash Recyclers (TCR) Tiered Services Focus Group Transparency Initiatives Understanding Your CU*Answers Invoice and Maximizing Your Return Windows 7 Certification

GOLD UPDATES

The next GOLD updates are currently scheduled for:

Online Cds

9-4-Nov-10, 2009

9-3-Nov-11, 2009

9-2-Nov-12, 2009

9-1-Nov-13, 2009

Self Processing CUs

9-3-Nov-20, 2009

9-2-Nov-21, 2009

More releases

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Press Releases

CUSO Hosts Collaboration Event — Oct 21, 2010

CUSO Posts Record Sales — Oct 21, 2010

CUP South Appoints Senior Conversion Manager — Oct 21, 2010

eDOC Services Exceed Expectations — Oct 21, 2010

eDOC Innovations Walks the Talk With eDoc® — Oct 21, 2010

CU*Answers Offers Conference Training Event — Oct 21, 2010

CU*Answers Offers Conference Training Event — Oct 21, 2010

CU*Answers Goes Paperless with eDOC Solutions — Oct 21, 2010

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