Online Credit Bureau Access Setup Form

CU*ANSWERS
A Credit Union Service Organization

Revised: October 11, 2016

Credit Union Name: _____ CU#: _____

Contact Name:_____ Phone:_____

Please double-check all codes for accuracy; code numbers and passwords must be exact in order for credit bureau pulls to work properly!

Equifax   Contact: Equifax Customer Service, cust.serv@equifax.com or 1800-944-6000 #4

System to System Member Number: _____
(NOTE: Must be a unique number for the CU*BASE online system.)

Security Digits: _____

Check all other services that are included in your contract:

☐ Risk Score - Product Code: _____   ☐ Bankruptcy Score - Product Code: _____
☐ Fraud Detect   ☐ Custom Decision Model (not 247 Lender*)
☐ MLA

TransUnion   Contact: CBcInnovis Sales@cbcinnovis.com or 885-487-8618

Bureau Market: _____ *2 digits*

Sub Bureau Market: _____ *2 alphanumeric characters*

Member Code: _____ *Max. 8 alphanumeric characters*

Password: _____ *Max. 4 alphanumeric characters*

Check all other services that are included in your contract**:

☐ Risk Score - Product Code: _____   ☐ Bankruptcy Score - Product Code: _____
☐ Fraud Detect   ☐ Custom Decision Model (not 247 Lender*)

Experian   Contact: Todd Sebold, todd.sebold@experian.com or 224-698-8216

Preamble: _____ *4 alphanumeric characters*

Subscriber Number: _____ *7 digits*

Password: _____ *3 alphanumeric characters*

Check all other services that are included in your contract**:

☐ Risk Score - Product Code: _____   ☐ Bankruptcy Score - Product Code: _____
☐ Fraud Detect   ☐ Custom Decision Model (not 247 Lender*)

Other Preferred Settings

☐ Allow loan application debt records to be filled in from credit report trade line data
☐ Prompt for credit report pull upon creation of a new loan request

Data Retention Preferences

☐ Will use the standard periods for retaining credit report data online in CU*BASE
    (Summary=6 months, Decision=6 months, Detail=2 months unless linked to loan account)
OR
☐ Would prefer the following retention periods (we understand that additional charges will apply for longer retention periods):

Summary: _____ months   Decision: _____ months   Detail: _____ months

Return the completed form to CU*Answers
Attn: Lender VP, Fax # 616-285-0825

*Please complete the separate 247 Lender Startup Form if you wish to implement the 247 Lender decision model.

**To be eligible for special pricing offered to CU*Answers clients, complete the separate "Application for Special Credit Report Pricing" form (TransUnion/CBC Innovis or Experian only).